



Argyll and Bute Council
Comhairle Earra-Ghàidheal Agus Bhòid

Customer Services
Executive Director: Douglas Hendry

Kilmory, Lochgilphead, PA31 8RT
Tel: 01546 602127 Fax: 01546 604435
DX 599700 LOCHGILPHEAD
5 September 2018

NOTICE OF MEETING

A meeting of the **OBAN LORN & THE ISLES AREA COMMITTEE** will be held in **CRAIGNURE VILLAGE HALL, MULL** on **WEDNESDAY, 12 SEPTEMBER 2018** at **10:00 AM**, which you are requested to attend.

Douglas Hendry
Executive Director of Customer Services

BUSINESS

- 1. WELCOME**
- 2. APOLOGIES**
- 3. DECLARATIONS OF INTEREST**
- 4. MINUTES**
 - (a) Oban, Lorn and the Isles Area Committee 13th June 2018 (Pages 5 - 10)
 - (b) Oban, Lorn and the Isles Community Planning Group 16th August 2018 (for noting) (Pages 11 - 16)
 - (c) Oban Common Good Fund 30th August 2018 (for noting) (Pages 17 - 22)
- 5. PUBLIC AND COUNCILLOR QUESTION TIME**
- 6. LOCALITY MANAGER INTRODUCTION AND UPDATE**

Verbal update by Health and Social Care Partnership Locality Manager

- 7. LOCAL GOVERNANCE REVIEW - FEEDBACK FROM THE BIG LISTEN EVENTS IN OBAN, LORN AND THE ISLES** (Pages 23 - 44)
Report by Corporate Support Manager
 - 8. PERFORMANCE REVIEW - AREA SCORECARD** (Pages 45 - 66)
Report by Performance Management and Improvement Officer
 - 9. SUPPORTING COMMUNITIES FUND**
 - (a) Monitoring of Support Communities Fund 2017/2018 (Pages 67 - 78)
Report by Community Development Officer
 - (b) Evaluation of the Supporting Communities Fund Participatory Budgeting Pilot (Pages 79 - 86)
Presentation by Social Value Lab
 - 10. PUBLIC TRUST FUNDS KILMORE AND KILBRIDE FUND** (Pages 87 - 90)
Report by Senior Solicitor
 - 11. APPOINTMENT TO THE CATHERINE MCCAIG TRUST** (Pages 91 - 94)
Report by Area Committee Manager
 - 12. NEW SCHOOLS REDEVELOPMENT PROJECT OBAN HIGH SCHOOL UPDATE** (Pages 95 - 102)
Report by Special Projects and Quality Improvement Manager
- REPORTS FOR NOTING**
- 13. MULL PARKING** (Pages 103 - 108)
Briefing note by Traffic and Development Manager
 - 14. GANAVAN CAR PARK AND SURROUNDING AREA** (Pages 109 - 112)
Briefing note by Head of Roads and Amenity Services
 - 15. OBAN HARBOUR UPDATE**
Briefing note by Marine Operations Manager (to follow)
 - 16. LORN ARC UPDATE REPORT SEPTEMBER 2018** (Pages 113 - 116)
Report by Lorn Arc Regeneration Project Manager
 - 17. AREA COMMITTEE WORKPLAN** (Pages 117 - 120)

E1 18. FORMER KERRERA PRIMARY SCHOOL PROPOSED SALE TO ISLE OF KERRERA DEVELOPMENT TRUST (Pages 121 - 124)

Report by Special Projects and Quality Improvement Manager

E1 19. EXTENSION OF LEASE AT 43 STEVENSON STREET, OBAN TO BID4OBAN (Pages 125 - 128)

Report by Special Projects and Quality Improvement Manager

The Committee will be asked to pass a resolution in terms of Section 50(A)(4) of the Local Government (Scotland) Act 1973 to exclude the public for items of business with an “E” on the grounds that it is likely to involve the disclosure of exempt information as defined in the appropriate paragraph of Part I of Schedule 7a to the Local Government (Scotland) Act 1973.

The appropriate paragraphs are:-

Paragraph 4 Information relating to any particular applicant for, or recipient or former recipient of, any financial assistance provided by the authority.

Paragraph 6 Information relating to the financial or business affairs of any particular person (other than the authority).

Paragraph 8 The amount of any expenditure proposed to be incurred by the authority under any particular contract for the acquisition of property or the supply of goods or services.

Paragraph 9 Any terms proposed or to be proposed by or to the authority in the course of negotiations for a contract for the acquisition or disposal of property or the supply of goods or services.

Oban Lorn & The Isles Area Committee

Councillor Mary-Jean Devon

Councillor Jim Lynch

Councillor Sir Jamie McGrigor
(Vice-Chair)

Councillor Elaine Robertson (Chair)

Councillor Kieron Green

Councillor Roderick McCuish

Councillor Julie McKenzie

Councillor Andrew Vennard

Contact: Andrea Moir, Senior Area Committee Assistant - 01369 708662

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**MINUTES of MEETING of OBAN LORN & THE ISLES AREA COMMITTEE held in the
CORRAN HALLS, OBAN on WEDNESDAY, 13 JUNE 2018**

Present: Councillor Elaine Robertson (Chair)

Councillor Mary-Jean Devon	Councillor Sir Jamie McGrigor
Councillor Kieron Green	Councillor Julie McKenzie
Councillor Jim Lynch	Councillor Andrew Vennard
Councillor Roderick McCuish	

Attending: Fergus Murray, Head of Economic Development and Strategic Transformation
Stuart McLean, Area Committee Manager
Kathryn Wilkie, Area Education Officer
Adrian Jackson-Stark, Oban – Lorn Arc Regeneration Project Manager

1. APOLOGIES

There were no apologies for absence intimated.

The Chair rules and the Committee agreed to move item 4. Lorn Arc/CHORD Update to the end of the agenda to facilitate officer attendance.

2. DECLARATIONS OF INTEREST

There were no declarations of interest intimated.

3. MINUTES**(a) Oban, Lorn and the Isles Area Committee 14th March 2018**

The minute of the Oban, Lorn and the Isles Area Committee held on 14th March 2018 was approved as a correct record, subject to a change at item 4. Public Question time, Mr Leddie to Mr Leddy.

(b) Oban, Lorn and the Isles Community Planning Group 9th May 2018

The minute of the Oban, Lorn and the Isles Community Planning Group held on 9th May 2018 was noted.

(c) Oban Common Good Fund 31st May 2018

The Minute of the Oban Common Good Fund held on 31st May 2018 was noted.

5. PUBLIC AND COUNCILLOR QUESTION TIME

1. Neil MacIntyre asked the Committee for clarification on the remit and purpose of the new Oban Strategic Framework Development Forum, what stage it was at and how this differed from the Oban Economic Development Action Plan?

This question was put to the Head of Economic Development. He responded that the Oban Framework consisted of two parts; the Rural Growth Deal and the Oban Strategic Framework, both of which would be shaped by the community through a series of public consultations.

He also referenced a number of ongoing projects in the Oban, Lorn and the Isles area, such as Oban Airport Business Park and Barcaldine, that would also benefit from the development of Oban Strategic Framework Development Forum.

2. Councillor McKenzie raised concerns around the ongoing issues at Ganavan which included the beach falling into disrepair, weeds, dog fouling, dogs running loose, parking metres not working, caravans not being permitted to park at night, lack of grass cutting and swings being removed from the playpark.

The Area Committee noted the concerns raised and the existing legislative restraints around removing bio diversity from beaches.

Councillor Robertson on behalf of the Area Committee requested that a meeting be set up to discuss the issues raised regarding Ganavan and a progress update be brought back to the September Area Committee.

3. Andy Spence from BID 4 OBAN raised concerns regarding the lack of maintenance in several areas of the town and the surrounding area, adding that BID 4 OBAN would welcome the opportunity to work with Argyll and Bute Council to try and resolve the issues.

The Area Committee noted the concerns raised and will follow up with the appropriate officers.

4. Councillor Devon asked what plans were in place for the extension of burial facilities on Mull, as very few empty lairs existed.

It was noted by the Area Committee that lack of lairs in other areas is also a concern.

Councillor McCuish agreed to raise this issue with the responsible department.

5. Councillor Devon requested an update on the Lynn of Lorn Care Facility which was soon to be downgraded from nursing care to enhanced residential care. Councillor Devon felt that this decision would have implications on existing residents and their families.

Councillor Green responded that work was ongoing to ensure that resident's needs are met and that consultation was being undertaken with the families.

Councillor Devon welcomed the response but asked that reassurance be given to the effected families.

6. Councillor McKenzie congratulated Oban Live on a very successful event and Oban Junior Pipe Band on their performance. The Area Committee echoed Councillor McKenzie's congratulations.

6. PRIMARY SCHOOL REPORT 2017/18 – OBAN, LORN AND THE ISLES

The Committee Considered a progress and statistical update report on the Primary Schools in Oban, Lorn and the Isles 2017/2018.

Decision

The Area Committee:-

1. Noted and endorsed the contents of the report and;
2. Thanked the officer for a very positive and comprehensive paper.

(Ref: Report by Head of Education dated 13th June 2018,submitted)

7. PERFORMANCE REVIEW – AREA SCORECARD

The Committee considered the Area Scorecard report for financial quarter 4 of 2017-2018.

Decision

The Area Committee:-

1. Noted the performance presented on the scorecard and supporting commentary.
2. Considered and agreed to the inclusion of Parking Penalty Notices on the scorecard.
3. Considered and agreed to the proposed method of presenting the Recycling of Waste information and removal of the Waste by Tonne measures, as long as access to tonnage information is still available on Pyramid.
4. Noted that work was ongoing and to respond to the Performance Management and Improvement Officer with requests or comments regarding the layout and format of the Report and Scorecard and;
5. Agreed to send a letter to the Leader of the Council highlighting the Area Committees intention to explore the possibility of retaining a percentage of the excess parking fees gathered within the Area for use on specific projects within the Oban, Lorn and the Isles.

(Ref: Report by Performance and Improvement Officer dated 13th June 2018, submitted).

8. NEW SCHOOLS REDEVELOPMENT PROJECT OBAN HIGH SCHOOL UPDATE

The Committee considered a progress update report on the Council's Schools Redevelopment Project in partnership with hubNorth Scotland Ltd (hubNorth) to build a new secondary school in Oban.

Decision

The Area Committee:-

1. Considered and noted the contents of the report and;
2. Thanked everyone involved in the implementation of the project.

(Ref: Report by Special Projects and Quality Improvement Officer dated 13th June 2018, submitted)

9. CIVIC FURNITURE UPDATE

The Committee considered a verbal update by the Area Committee Manager in relation to the ongoing sale of the Civic furniture in Oban. Thirty five chairs and one table would be sold on the 27th June 2018, Corran Halls Oban with all proceeds going to the Oban Common Good Fund.

Decision

The Area Committee considered and noted the verbal update.

(Ref: Verbal update by Area Committee Manager dated 13th June 2018, submitted)

10. AREA COMMITTEE WORKPLAN

The Committee considered the Oban, Lorn and the Isles Workplan for June.

Decision

The Area Committee:-

1. Noted the Oban, Lorn and the Isles workplan; and
2. Agreed additional items be added to the workplan and changes be made to timeframes for existing items.

(Ref: Oban, Lorn and the Isles workplan dated 13th June 2018, submitted).

4. LORN ARC/CHORD UPDATE

The Committee considered a presentation by the Head of Economic Development and Strategic Transformation on the Lorn Arc and Oban CHORD projects, including the Oban Bay Transit berthing facility, Kirk Road, Dunbeg, Oban Airport Business Park, Barcaldine, Oban Strategic Development Framework, Glenshellach industrial estate and the proposed roundabout on the A85.

Decision

The Area Committee:-

1. Considered and noted the presentation provided; and
2. Agreed to send a letter to the Leader of the Council requesting that consideration be given to employing an Officer with the responsibility of having an overview of all projects that are ongoing within Oban, Lorn and the Isles.

(Ref: Presentation by the Head of Economic Development and Strategic Transformation dated 13th June 2018, submitted)

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**MINUTES of MEETING of OBAN LORN & THE ISLES COMMUNITY PLANNING GROUP held
in OBAN HIGH SCHOOL, OBAN on THURSDAY, 16 AUGUST 2018**

Present: Margaret Adams, Ardchattan Community Council (Chair)
Melissa Stewart, Area Governance Officer, Argyll & Bute Council
Alison McGrory, Argyll and Bute HSCP
Lorraine Paterson, Head of Adult Care West, HSCP
Councillor Mary-Jean Devon
Councillor Kieron Green
Gemma Wells, Luing Community Council
Mike Barlow, Luing Community Council
Samantha Somers, Community Planning Officer, Argyll & Bute Council
Cynthia McKeown, Oban Community Council
Inspector Mark Stephen, Police Scotland
Kirsten Johnson, Argyll TSI
PC Claire Brown, Police Scotland
Iona MacPhail, ACHA
Alex Craik, Depute Head of Oban High School
Roy Clunie, Social Enterprise Academy
Derek Grier, Oban Community Council
Marri Malloy, Oban Community Council
Jessie MacFarlane, Oban Community Council
Councillor Roddy McCuish
Councillor Andrew Vennard
Councillor Elaine Robertson

1. WELCOME AND APOLOGIES

The Chair welcomed everyone to the meeting and general introductions were made.

Apologies for absence were intimated from:

Eleanor McKinnon, OLI Health and Wellbeing Coordinator
Stuart McLean, Scottish Fire and Rescue
Kevin Devine, Scottish Ambulance
Duncan Martin, Oban Community Council
Peter Darling, Oban Hospice
Andrena Duffin, Mull Community Council
Caroline Henderson, HNS
Alison Hardman, NHS

The Chair ruled and the Group agreed to take the agenda items out of sequence in order to assist the early departure of attendees who had a significant distance to travel. It was agreed to take items 6 and 8 of the agenda immediately after agenda item 4 (Management Committee Update).

2. DECLARATIONS OF INTEREST

No declarations of interest were intimated.

3. MINUTES

(a) Oban, Lorn and the Isles Community Planning Group - 9th May 2018

The minute of the Oban, Lorn and the Isles Community Planning Group meeting of 9th May 2018 was approved as a correct record.

4. MANAGEMENT COMMITTEE UPDATE

The Group considered a briefing note outlining the matters of concern which had been raised by Community Planning Group Chairs at the Argyll and Bute Community Planning Partnership Management Committee held on 27th June 2018.

A discussion followed regarding access codes for defibrillators, a matter which had been raised by the Group at their last meeting. The Management Committee had considered this request and agreed that Superintendent Gibson would coordinate an approach for the Argyll and Bute area. The Chair highlighted the actions taken by Superintendent Gibson and findings regarding registration and use of the equipment.

The Chair also reported on a previous action regarding road closure communication. This matter had previously appeared to have been dropped as it did not feature on the tracker, however assurances were given that communication issues would continue to be progressed by the Scottish Fire and Rescue Service.

Decision

1. The Group noted the contents of the briefing note and a request by the Community Planning Officer for partners to promote the area via social media by using the tag #abplace2b.
2. That the responsibility for registering defibrillator units with the British Heart Foundation lies with the person or group who provides them/puts them in place and when activated but not used, the equipment must be reactivated.
3. The Community Planning Officer agreed to pass on comments made at the meeting to the Scottish Fire and Rescue Service, who had submitted apologies, regarding the potential use of Rural Watch (noting that this may have some restrictions due to information being tied to a specific postcode; the more favoured use of Twitter with hashtags to partner agencies who may have higher followers and the locked box system used by Transport Scotland to quickly deploy signs advising of road closures.

(Ref: Undated Briefing Note by Community Planning Manager, submitted)

5. AREA COMMUNITY PLANNING ACTION PLAN

The Area Community Planning Group were provided with an informative presentation by Lorraine Paterson, Head of Adult Services West, regarding the

Single Islands GP Model for Mull & Iona, providing information to the Group about recruitment challenges, contract and community concerns and well as cost implications.

Lorraine responded to questions from the group regarding staffing numbers, the IT infrastructure and work planned to instil public confidence.

Decision

The Area Community Planning Group thanked Lorraine for the presentation, noted the information provided, specifically that the recruitment process had commenced on 10th August 2018.

(Ref: Presentation by Head of Adult Services West on the Single Islands GP Model for Mull & Iona, submitted)

6. PARTNER UPDATE

Health & Social Care Partnership

Lorraine Paterson, Head of Adult Services West, gave a brief update on the management arrangements being taken forward following the resignation of the Chief Officer, Christina West, effective from the end of September 2018.

Decision

The Area Community Planning Group noted that the position had been advertised, had now closed and that a recruitment panel to short list and interview for the position had been put in place. They also noted that an interim appointment was in place to avoid any gap in cover.

7. ARGYLL AND BUTE OUTCOME IMPROVEMENT PLAN 2013-2023 - OUTCOME 5 (PEOPLE LIVE ACTIVE, HEALTHIER AND INDEPENDENT LIVES)

(a) Health and Well Being Annual Report

The Area Community Planning Group gave consideration to the Health and Wellbeing Annual Report for 2017-18. The report was introduced by Alison McGrory, Health Improvement Principal, NHS Highland and the Group were invited to note the content of the report.

Decision

The Area Community Planning Group noted the content of the Health and Wellbeing Report for 2017-18.

(Reference: Report by Health Improvement Principal, submitted)

(b) **Health and Social Care Strategic Plan**

Consideration was given to a report which sought feedback from the Area Community Planning Group on their role within health and social care and their response to the Health and Social Care Partnership Community Engagement Process proposals.

Alison McGrory, Argyll & Bute HSCP, presented the report and invited discussion between the Group regarding the best way to form a response.

Decision

1. The Area Community Planning Group agreed that a further in depth discussion, facilitated by Alison McGrory, would be held to formulate a group response to the Strategic Plan.
2. That Alison be requested to suggest some dates for the discussion which would then be distributed to the Group for their consideration by the Area Governance Officer.

(Reference: Report by Associate Director of Public Health, submitted)

(c) **Lynn of Lorne Care Home Update**

The Area Community Planning Group received an update on the progress at the Lynn of Lorne Care Home from Lorraine Paterson, Head of Adult Services West, who advised that The owners of Lynn of Lorne Care home served notice to the HSCP that it would discontinue providing nursing care provision from the 31st Jul 2018. The HSCP had re-assessed all the residents and put in place a model of enhanced residential care with provision from the community nursing team.

Decision

The Area Community Planning Group noted that no residents required to be moved from Lynn of Lorne following this decision and that the HSCP are working on a longer term solution for nursing care provision on the area.

(Ref: Verbal update by Head of Adult Services West)

8. PARTNERS UPDATE

Highlands and Islands Enterprise

The Area Community Planning Group gave consideration to a report submitted by HIE which highlighted their activity across Argyll between April and June 2018.

Decision

The Area Community Planning Group:

1. Expressed their disappointment that a representative was not in attendance to discuss the report and agreed that the Area Governance Officer ask HIE to provide the Group with information about the targeted spend for Oban during the current financial year and what this was planned for.
2. Welcomed the investment in Oban but considered that Glenshellach, which was already suffering from significant congestion issues, was the wrong location to develop when there were other areas of land which may be more appropriate such as Millpark, Dunbeg or SAMS.
3. Noted that in light of the recent press release about the Glenshellach development Oban Community Council would organise a community engagement meeting to discuss the proposals in more detail.
4. Invited the Community Planning Management Committee to explore, with HIE, the concerns expressed at this meeting and what engagement with partners had been undertaken to identify areas of land suitable for industrial use.

(Reference: Report by HIE, dated July, submitted)

9. COMMUNITY FOCUS

Oban as a Healthy Town Initiative

The Area Community Planning Group received an informative update from Roy Clunie, Social Enterprise Academy on an initiative he was involved with to have Oban recognised as the first healthy town in Scotland.

Roy discussed the importance of an active lifestyle due to 1 in 6 deaths being as a result of physical inactivity and the upcoming Health Fair on 1st September 2018 at Atlantis when free activities would be showcased between 10.30am and 3.30pm.

Decision

The Area Community Planning Group noted the update provided and thanked Mr Clunie for taking this initiative forward.

(Ref: Verbal updated by Roy Clunie, Social Enterprise Academy)

10. ARGYLL AND BUTE OUTCOME IMPROVEMENT PLAN 2013-2023 - OUTCOME 6 (PEOPLE LIVE IN STRONGER AND SAFER COMMUNITIES)

(a) Scottish Fire and Rescue - Annual Update

Having received apologies from Stuart McLean, Scottish Fire and Rescue Service (SFRS), the Chair read out a report highlighting statistical information in relation to incidents attended by the service which showed a rise in incidents overall in comparison to the previous year, notably the number of false alarms which had increased by 53.

The report also provided information on various campaigns which had been run by SFRS during the current financial year and those which were planned for the future.

Decision

The Area Community Planning Group noted the update by the Scottish Fire and Rescue Service and agreed that the update report be emailed for circulation to members of the Group, with any questions for SFRS arising from this being co-ordinated via the Area Governance Officer.

(Reference: Update by Scottish Fire and Rescue Service)

(b) **Police Scotland - Annual Update**

Inspector Stephen provided the Area Community Planning Group with information on partnership working in the area where early interventions were having positive results; the current policing priorities, as set by the communities; a pilot in Lochgilphead to protect the vulnerable by working with Mental Health Workers; and taser and counter terrorism training undertaken by officers. Inspect Stephen was happy to report that for the first time since his appointment he had a full staffing complement.

The Youth Engagement Officer, Claire Brown, outlined some of the work she had undertaken recently with schools on internet safety and drug abuse, joint working with Choices for Life, her work with the Police Scotland Youth Volunteers and the continuing work to have a skate park.

Decision

The Area Community Planning Group noted the updates from Police Scotland.

(Reference: Update from Police Scotland)

(c) **ACHA**

Iona MacPhail, ACHA, gave the Area Community Planning Group a presentation on the work of the association, highlighting the current stock, information about affordable rents, work within the community, current developments such as Sunderland Drive and a specifically adapted premises under construction at Benmore View, success of the Tenants Scrutiny Group and Tiree Machair.

Decision

The Group thanked Iona and noted the work being undertaken by ACHA.

(Ref: Presentation by ACHA, submitted)

11. DATE OF NEXT MEETING - WEDNESDAY 14 NOVEMBER 2018 AT 14:00 IN THE CORRAN HALLS, OBAN

The Group noted that the next meeting of the Oban, Lorn and the Isles Area Community Planning Group would take place at 2.00pm on Wednesday 14th November 2018 in the Corran Halls, Oban.

**MINUTES of MEETING of OBAN COMMON GOOD FUND held in INTERVIEW ROOM 2,
MUNICIPAL BUILDINGS, OBAN on THURSDAY, 30 AUGUST 2018**

Present: Councillor Elaine Robertson(Chair)
Councillor Kieron Green Councillor Jim Lynch
Councillor Sir Jamie McGrigor

Attending: Melissa Stewart, Area Governance Officer
Marri Malloy, Community Representative
Dugald Cameron, Church of Scotland

1. APOLOGIES

No apologies for absence were intimated.

2. DECLARATIONS OF INTEREST

Dugald Cameron declared a non-financial interest at item 9. (c) Oban Gaelic Choir of the minute citing he was a member of the Choir.

Councillor Elaine Robertson declared a non-financial interest at item 9. (d) Oban Sea Cadets citing her grandson is a current cadet.

3. MINUTES**(a) Oban Common Good Fund - 31st May 2018**

The minutes of the Oban Common Good Fund held on 31st May 2018 were approved as a correct record.

(b) Special Oban Common Good Fund 3rd August 2018

The minutes of the Special Oban Common Good Fund held on 3rd August 2018 were approved as a correct record.

4. CORRESPONDENCE

The Trustees noted thank you letters from Home Start Lorn and Highlands and Islands Music and Dance Festival.

The Committee resolved in terms of Section 50(A)(4) of the Local Government (Scotland) Act 1973, to exclude the public for the following items of business on the grounds that it was likely to involve the disclosure of exempt information as defined in Paragraph 6 of Part 1 of Schedule 7A to the Local Government (Scotland) Act 1973.

5. END OF PROJECT MONITORING

(a) **Ganavan Sands Parkrun**

The Trustees considered an end of project monitoring form from Ganavan Sands Parkrun which was noted.

(b) **Glencruitten Cathedral of Trees**

The Trustees considered an end of project monitoring form from Glencruitten Cathedral of Trees which was noted.

(c) **Oban Winter Festival**

The Trustees considered an end of project monitoring form from Oban Winter Festival which was noted.

(d) **Oban High School Pipe Band and New York Experience**

The Trustees considered end of project monitoring forms from Oban High School Pipe Band and Oban High School New York Experience which were noted.

(e) **Oban Police Scotland Youth Volunteers**

The Trustees considered an end of project monitoring form from Oban Police Scotland Youth Volunteers which was noted.

(f) **Hope Kitchen**

The Trustees considered an end of project monitoring form from Hope Kitchen which was noted.

(g) **Hope 2 Oban**

The Trustees considered an end of project monitoring form from Hope 2 Oban which was noted.

(h) **Oban Live**

The Trustees considered an end of project monitoring form from Oban Live which was noted.

(i) **Port of Oban Cruise Ship**

The Trustees considered an end of project monitoring form from Port of Oban Cruise Ship which was noted. It was agreed that the Area Governance Officer would take forward a query regarding the actual funds received and report back with the response to the next meeting.

(j) **BID4OBAN**

The Trustees considered an end of project monitoring form from Bid4Oban which was noted.

(k) **Oban Otters**

The Trustees considered an end of project monitoring form from Oban Otters which was noted.

6. ACTUAL INCOME EXPENDITURE REPORT

The Area Governance Officer informed the Trustees that due to the recent issuing of a new contract to Simmers and Co a report was not available at this time but a verbal breakdown of available funds and spend to date was given to the Trustees and it was noted that an actual income expenditure report will be available at each meeting going forward.

Decision

The Trustees noted the contents of the verbal update.

7. CONTINUED APPLICATIONS

(a) **Glencruitten Cathedral of Trees**

The Trustees considered a continued application from Glencruitten Cathedral of Trees.

Decision

The Trustees:

Agreed to award £3000 to Glencruitten Cathedral of Trees for visitor improvements subject to the appropriate planning consent being granted within a nine month period.

(b) **Oban Youth Cafe**

The Trustees considered a continued application from Oban Youth Cafe.

Decision

The Trustees:

1. Agreed previous concerns had been addressed;
2. Awarded £2600 to Oban Youth Café for premises improvements subject to their most recent accounts being submitted and scrutinised; and
3. Delegated authority to release the payment upon scrutiny of the accounts to the Area Governance Officer, in consultation with the Chair.

8. APPLICATION SUMMARY

The Trustees noted the application summary for the continued and new applications.

9. NEW APPLICATIONS

(a) **L Smith**

The Trustees considered the application from L Smith

Decision

The Trustees agreed:

1. to award £1200 to L Smith as a contribution towards outfit costs on the conditions that a constituted organisation be formed and a bank account opened in the same name as the constituted group and;
2. to delegate authority to release payment of the grant to the Area Governance Officer, in consultation of the Chair.

(b) **New Start Oban**

The Trustees considered the application from New Start Oban

Decision

The Trustees:

Agreed to award £2000 to New Start Oban for Starter packs for tenants to be released upon submission of their most recent set of accounts.

Having declared a non-financial interest Dugald Cameron, at the request of the Trustees, remained in the room for the entirety of the item but did not take part in the decision

(c) **Oban Gaelic Choir**

The Trustees considered the application from Oban Gaelic Choir.

Decision

The Trustees:

Agreed to award £1000 to the Oban Gaelic Choir for their concert during the Mod on the basis that it promoted the town of Oban.

Having declared a non-financial interest Councillor Robertson remained in the room for the entirety of the item but did not take part in the decision or charring of the item.

Councillor McGrigor took the Chair.

(d) **Oban Sea Cadets**

The Trustees considered the application from Oban Sea Cadets.

Decision

The Trustees:

Agreed to award £2750 to the Oban Sea Cadets for a new laptop and digital projector.

Councillor Robertson resumed the Chair.

(e) **The Roses Charitable Project**

The Trustees considered the application from The Roses Charitable Trust.

Decision

The Trustees:

1. Agreed to award the shortfall up to the value of £1000 to the Roses Charitable Trust for the purchase of wetsuits and;
2. Agreed to delegate the decision on the required amount to the Area Governance Officer in consultation with the Chair.

10. PURCHASE OF PROMOTIONAL MATERIALS

The Trustees considered a report outlining proposals for the promotion of the Oban Common Good Fund.

Decision

The Trustees:

1. Agreed the recommendation at 3.1 of the submitted report and;
2. Agreed for promotional materials to be sourced from Digital Kangaroo.

(Ref: Report by Area Governance Officer dated 30th August 2018, submitted)

11. DATE OF NEXT MEETING

The next ordinary meeting of the Oban Common Good Fund is due to take place in Oban (venue yet to be confirmed) on the 22nd November 2018 at 10.30am.

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ARGYLL AND BUTE COUNCIL**Oban Lorn and the Isles Area Committee****Chief Executives****12 September 2018**

Local Governance Review – Feedback from the Big Listen Events in Oban, Lorn and the Isles.

1.0 EXECUTIVE SUMMARY

- 1.1 The programme for Scottish government 2017-18 set out the intention to “decentralise power to a more local level in Scotland and launch a comprehensive review of local governance ahead of a Local Democracy Bill later in this Parliament”. The Scottish Government’s local governance review consultation was launched 28 May 2018 and entitled ‘Democracy Matters’ and will close 14 December 2018.
- 1.2 The first phase is aimed primarily at communities to better understand how decisions and their impacts are best taken at community level. The second stage of the consultation is aimed primarily at Community Planning Partnerships and public sector organisations who are encouraged to offer proposals for improved governance arrangements at their level of place.
- 1.3 In preparation, the Chief Executive embarked on an extensive engagement programme with communities across Argyll and Bute and online to inform the Council’s response which will be considered by the Council at its meeting on 27 September 2018.
- 1.4 This report sets out the background to the consultation and more explicitly provides a narrative on the key themes and comments captured at our events on Coll, Mull and Oban and the online webchat session.
- 1.5 It is recommended that the Oban Lorn and the Isles Area Committee:
 - a) Notes and considers the content of this paper and the views expressed by local communities in relation to the local governance review consultation;
 - b) Notes and considers that an overarching report which will contain a draft response to the Scottish Government consultation ‘Democracy Matters’ will be submitted for consideration by the Council on the 27 September 2018.

ARGYLL AND BUTE COUNCIL

Oban Lorn and the Isles Area Committee

Chief Executives

12 September 2018

Local Governance Review – Feedback from the Big Listen Events in Oban, Lorn and the Isles.

2.0 INTRODUCTION

- 2.1 The programme for Scottish government 2017-18 set out the intention to “decentralise power to a more local level in Scotland and launch a comprehensive review of local governance ahead of a Local Democracy Bill later in this Parliament”.
- 2.2 The first phase is aimed primarily at communities to better understand how decisions and their impacts are best taken at community level. The second phase of the consultation is aimed primarily at Community Planning Partnerships and public sector organisations who are encouraged to offer proposals for improved governance arrangements at their level of place.
- 2.3 In preparation, the Chief Executive embarked on an extensive engagement programme with communities across Argyll and Bute and online to inform the Council’s response which will be considered by the Council at its meeting on 27 September 2018.
- 2.4 This report sets out the background to the consultation and more explicitly provides a narrative on the key themes and comments captured at our events on Coll, Mull and Oban and the online webchat session.

3.0 RECOMMENDATIONS

It is recommended that members of the Oban Lorn and the Isles Area Committee:

- 3.1 Notes and considers the content of this paper and the views expressed by local communities in relation to the local governance review consultation;
- 3.2 Notes and considers that an overarching report which will contain a draft response to the Scottish Government consultation ‘Democracy Matters’ will be submitted for consideration by the Council on the 27 September 2018.

4.0 DETAIL

- 4.1 The programme for Scottish government 2017-18 set out the intention to “decentralise power to a more local level in Scotland and launch a comprehensive review of local governance ahead of a Local Democracy Bill later in this Parliament”. The Scottish Government and COSLA jointly announced the consultation in December 2017 and it was launched in May 2018. Entitled ‘Democracy Matters’, the consultation is in two phases and will close 14 December 2018.
- 4.2 The first phase is aimed primarily at communities to better understand how decisions and their impacts are best taken at community level. The second phase of the consultation is aimed primarily at Community Planning Partnerships and public sector organisations who are encouraged to offer proposals for improved governance arrangements at their level of place.
- 4.3 Given the significant importance of this consultation to the future of public services in Scotland, in preparation the Chief Executive committed to an extensive programme of engagement across Argyll and Bute with communities to inform the development of the Council response. Initially entitled the ‘Future of Public Services – Your Voice’, it received the additional title of ‘The Big Listen’ to reflect the focus on hearing the views of residents within our communities.
- 4.4 Between April and June 2018, Council officers hosted evening engagement events in Coll, Campbeltown, Lochgilphead, Helensburgh, Mull, Islay, Bute, Dunoon and Oban. In addition a ‘webchat’ event followed to allow anyone unable to attend one of the above events to participate in a session online. A final event was held on Jura at the end of July 2018.

4.5 Format

Each event commenced with a one hour ‘open doors’ session where people could drop in for an introduction to the event, have an informal discussion, meet council staff and raise issues relevant to their communities. The formal event commenced immediately afterwards and lasted two hours commencing with a short presentation to set some context before the topics were considered in detail through a series of focus groups. Each group was facilitated by council staff but the focus was on the views of attendees. At the end of the session, feedback was provided from each group so that all attendees were party to the points raised within other groups. Each group worked through 5 key themes aligned to the focus of the Democracy Matters consultation as set out as follows;

1. How would you want to contribute to making decisions for your local community? And what would help you to become more involved?
 2. How effective are arrangements for making decisions about your public services? What could be improved? Is it more influence over decision making by public bodies, is it the transfer of services and budgets to community control or something else?
 3. Would you support community control over any services? If so, which ones? Are there any areas where community control should not be considered? If not, why not?
 4. How should organisations that run public services be accountable for the decisions taken to those who reside in our communities? Who should monitor performance of those services?
 5. What would you like public services to look like in Argyll and Bute in 5 years' time?
- 4.6 For each event, a summary of the key points and view expressed has been prepared in a narrative form – the summary for the events held within Oban Lorn and the Isles are attached as appendices to this report. Also appended is a short overview of the webchat session. Over the events over 220 residents participated in an in depth consideration of the issues which will assist with forming a council response. The relevant event reports are being used to inform an overarching report to be considered by the Council on the 27 September 2018 as the Council's response to the national consultation.
- 4.7 It is unknown at this stage what the proposed Local Democracy Bill will look like however it is noted that it has the potential to have a long term impact on how decisions are made affecting our communities in Argyll and Bute. It also has the potential to generate organisational or structural change or introduce the transfer of powers between or from spheres of government and communities. It is important that the Council (and any other public organisation, community group or individuals from the area) makes a full submission during this consultation phase to influence the best possible outcome for our communities.

5.0 CONCLUSION

- 5.1 The programme for Scottish government 2017-18 set out the intention to “decentralise power to a more local level in Scotland and launch a comprehensive review of local governance ahead of a Local Democracy Bill later in this Parliament”.

- 5.2 In preparation, the Chief Executive embarked on a programme of engagement with communities across Argyll and Bute and online to inform the Council's response which will be considered by the Council on the 27 September 2018.

6.0 IMPLICATIONS

- 6.1 Policy; none at this stage.
- 6.2 Financial; none at this stage
- 6.3 Legal; none at this stage
- 6.4 HR; none at this stage
- 6.5 Equalities; none at this stage
- 6.6 Risk; none at this stage
- 6.7 Customer Service; none at this stage

Chief Executive; Cleland Sneddon

For further information contact: Stuart Green, Business Manager, Chief Executives Service, Tel 01546 604253, E mail: stuart.green@argyll-bute.gov.uk

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Appendices:

1. Future of Public Services – What You Said on Coll 19 April 2018
2. Future of Public Services – What You Said on Mull 10 May 2018
3. Future of Public Services – What You Said in Oban 21 June 2018
4. Future of Public Services – What You Said via the Webchat 18 June 2018

Appendix 1

THE BIG LISTEN
Future of Public Services – Your Voice
What You Said on the Isle of Coll
19 April 2018

Over twenty people attended our first event on a stunningly beautiful evening so thanks to the residents of Coll for turning out. Key themes that emerged over the evening was broadband connectivity, communications, the Council's Planning Services, Calmac ferries and the Islands Bill.

Housing for local people as well as those wishing to move to the island is critically important to support the school roll and to meet an increasing housing demand for workers. It was emphasised by a majority on Coll that the demand for new housing is not restricted to social housing and includes the need for affordable private housing. The challenge was seen as securing consent and the timeline for approval.

With regards to planning policy, enquiries regarding development in 'Potential Development Areas' (specific areas zoned in the Local Development Plan has having potential for development and where known constraints can be overcome) seems to generate more questions than answers from Planning Services in a cycle of correspondence without getting to a satisfactory conclusion.

One suggestion is that for the Local Development Plan (the spatial policy document developed by Planning Services for assessing planning applications), be simplified for small islands like Coll. It was suggested this could be done by having less developments zones and more focus on support for locals to secure planning and building standard consents. This could develop a build-up of confidence that residents could make enquiries without concern of coming under investigation.

An example of further changes to national legislation is an extension of permitted development rights (developments where planning consent is universally granted in advance) and less applications being determined by committee. If more approvals were in the hands of local officers without requiring sign off from management or

committee, it was felt this would speed the process for development. It was suggested that formal use of Community Councils as a 'filter' for 'community feeling' could assist the development and to ensure planning timescales don't become a barrier.

With specific regards to planning and building standards, where this may result in a change to national legislation and procedures, this may form part of the Council's comments in its consultation response.

Some residents are concerned at the way decisions by the public sector may be reached (regardless of activity or policy); are approval processes always required, are they proportionate and/or risk based? One suggestion is that the assessment of proposals or applications should commence with an assumption of approval in favour of the applicant at the outset. Also where the proposal or application clearly does not satisfactorily meet a requirement of policy and procedure, only then is there a requirement for scrutiny and consideration can be given to a refusal. Within this suggested model, more decision making can be delegated to local officers as with the planning suggestion earlier and it is assumed in straight forward matters that decisions will be taken more quickly.

With regards to what services communities could control, there was clearly a mixed response. One of our focus groups was clearly of a consensus that residents are too busy (working and often in multiple occupations and raising families) and do not have the time and capacity to manage/ control services. This should not be taken as a lack of aspiration but a reality check and people are already paid to run services so 'let them get on with it!' Some expressed difficulty with the notion of increased community control over services as this may result in a conflict of interest and certainly do not devolve decision making over planning applications as this would be open to accusations of abuse of power.

Nonetheless, individual views considered that the community would welcome control over roads maintenance, grass cutting, moorings, pier maintenance and other activities that could boost local employment opportunities. Such roles could potentially be run locally by the community council and/or Development Coll with

powers delegated from the public authority providing local accountability to local matters. This may or may not include a transfer of budgets to deliver local services. Alternative models should be explored including partnerships for more technical or challenging activities e.g. recycling.

The 'island proofing' element of the current Islands Bill is considered as having the potential to significantly change how public services are run in favour of islands and currently public agencies have 'too much power' to make decisions without greater local consultation. The Scottish Environment Protection Agency and the Health and Safety Executive were mentioned along with the Council as organisations that need a more consultative approach. It remains to be seen what 'island proofing' means in reality and this will be closely monitored.

As to what public services could look like in 5 years' time, the top priority of the public sector should be inclusive sustainable economic development. One resident commented that Local Government needs to be non-political to allow party politics to be taken out of delivering for local communities from national down to community level. Whilst such a model could deliver more efficiencies in a unitary authority model, it would remove the current democratic rights of residents to elect to Local Government their local representatives.

The Isle of Coll does not have a community led action plan and one resident considers one is not required as it for local authorities to develop and implement these; this was a minority view. Others suggested a focus on supporting private enterprise and development of infrastructure including a digital environment for improved communications and to allow more people to work from home i.e. be resident on Coll whilst working for organisations elsewhere.

Improved communications and increased consultation were recurring themes. As touched on above, some consider public sector organisations do not consult enough and often make decisions which have a real (and possible adverse) impact on local communities without having visited first to understand. Public sector representatives of influence should travel regularly around their area to engage with their communities and particularly islands who often feel 'forgotten'.

With regards to accountability, some attendees considered that a consultative approach to the design and delivery of services should be more embedded within the culture of the public sector and where performance is poor, decision makers are held to account for lack of engagement and in extreme cases can be fired! Regardless of who or where decisions are made, decision makers should be named and held personally accountable. The monitoring of performance in public bodies should be undertaken by elected representatives who are independent of national and local government and are able to scrutinise performance including consultation and communications.

The public sector is viewed as bureaucratic with multiple layers. Essentially recipients often do not care who is delivering services, as long as it gets done. Residents who know specifically who to contact are deemed to be more successful in engaging public services than when they engage through generic channels e.g. customer service point. One key suggestion made was for a single point of contact (or agent) for each of the islands. Their role would be to sign post residents to services, understand and report on key issues and improve communications and in turn increase the ability of communities to influence decisions.

In looking forward to what public services could look like in 5 years' time, suggestions included a reversal of falling community representation, increased 'joined up' thinking by the public sector and parallel to this communities taking more responsibility for decision making. Public services need to be financially strong to make it happen including improving collaboration focussed on issues important to communities. Less disagreement about how to use diminishing resources and more focus on ensuring good quality public services are adequately funded. Good managers need to be in place with a suitable level of autonomy to manage people, services and budgets. Liaising directly with communities, they would be able to ensure decisions are made for the longer term (reduce quick wins that are unsustainable) and make small improvements/adjustments that could accumulate greater savings over time.

To summarise key messages from this event, the public sector needs to increase and improve how they engage communities who can feel forgotten. People are busy and there are mixed views on increasing community control over services but a greater consensus to increase community influence over decisions.

With regards to securing consents from the public sector for regulated activity, there was some support for more decision making to be delegated and the public sector should ensure they are actually necessary and the processes should start with an assumption of approval for applicants to speed up decision making.

In the future the 'island proofing' element of the Islands Bill will have a positive impact, the public sector will be focussed on the inclusive socio-economic growth of communities and it will be easier for individuals to work from home in remote rural locations.

The final key message is for the council to have a single point of contact within communities where everybody can receive guidance on who to contact regarding services making it easier for communities to increase influence decisions affecting their communities.

Appendix 2

THE BIG LISTEN Future of Public Services – Your Voice What You Said on Mull 10 May 2018

Thirty six residents turned out for the event at Aros Hall for what was the busiest event so far.

Key themes that emerged over the evening was one size does not fit all and a sense of frustration with the complicated landscape of the public sector. There was a clear willingness to engage with the public sector to make things better for the island.

Some of the attendees were clear that the public sector has a tendency to apply a one size fits all approach for all locations which can result in a failure to identify local solutions to local issues including housing and roads. Some attendees expressed a very strong sense that the community had the knowledge, skills, experience and proven ability to make things happen. They believe there is already a proven track record of successful delivery and operation of community activities on Mull including the harbour, sports facilities, community woodland company etc.

This community did not asked for support from the public sector to make these things happen and believed they had brought them forward from their own initiative. However there was an expressed frustration resulting in a lack of trust when the public sector was perceived to have created obstacles for a project that had the support of the community. There was an acknowledgement that sometimes these came from legislative or regulatory processes but nonetheless a more solution focussed approach was strongly desired.

Some attendees believed small communities can feel “outweighed” by the needs of our larger towns and that the public sector needs to be more responsive to specific community needs. Staff should receive training and awareness regarding the unique characteristics of our islands. Other attendees expressed a feeling that other communities get more budget allocated to them (Oban in particular).

The Council did have for a short while a really good app for promoting council services and now it’s gone; can this please come back?

With regards to effective arrangements for making decisions about public services, some attendees considered that formal and proper community impact assessment should be required when the public sector considers their decisions e.g. impact of the Road Equivalent Tariff (RET) on infrastructure from increased traffic and no resources provided to deal with impact.

Scottish Government and Council funding does not take into account the population that is actually on the island in the summer which can be far greater than in the winter where there is a disproportionate effect on transport infrastructure.

For many attendees there was significant frustration that when public sector organisations consult, the process can appear tokenistic and often perceived that the public sector already have in advance a preferred solution. For example Scottish Water opted for Mishnish lochs for a water supply and not Loch Frisa which was the community choice and Mull has since suffered from water shortages which has adversely impacted on planning decisions i.e. difficulty in securing consent for a new house due to insufficient water supply. Some attendees advised that the public sector should not consult with the community council only on planning applications and ensure to consult with the wider community and business owners and take benefit of local knowledge, don't ignore it!

A final point regarding consultation raised by some attendees was that the public sector could improve their feedback on the outcomes of the consultation.

There is a lack of understanding of the 'who's who' in the public sector and how decisions are made with regards to funding for services. Some attendees commented that whilst there is a clear delegation of powers from the UK Government at the top down to community councils (i.e. via Scottish Government, Local Government etc.), there is clearly a lack of 'bottom up'/escalation of the needs and desires of communities to sufficiently influence policies and legislation which has an impact on communities.

One attendee praised the leadership of the Council for appearing to have a clear understanding of the Community Empowerment (Scotland) Act 2015 with clear guidance and information on how residents and groups can benefit from this legislation. For some there does appear however to be a disconnect with the actions of staff in public sector organisations who seem to lack awareness of the legislation and how they can help. It was suggested that training for staff would help communities to benefit from the legislation and in turn help the public sector in what could be a virtuous cycle (i.e. community led activity in response to need).

When exploring whether there was support for community control over any services, there was an acceptance from some attendees in a positive way, communities sometime have to and should do things for themselves. They embraced the principle but highlighted any unnecessary bureaucracy and short sighted decision making that would get in the way of long term ambitions can impact on the ability of communities to act for themselves. A concern was if communities take over services would any financial allocation go with them and would they be subject to the annual reduction on resources experienced by public sector organisations. A concern for many was that it would then be about community spending its energy fundraising to

keep services going.

Others had a different opinion, some people feel that service delivery is what council is there to do so why should the community take it on? A third view from a group of attendees was that communities don't want the responsibility of the local authority but should have a greater say in how decisions are made, and be involved in those decisions. To be effective community capacity building is needed for communities to understand how to have more of a say on local services. These varying views are illustrative of a lack of consensus on this question across all Big Listen sessions to date and illustrative of the breadth of views on the topic.

Despite the attendance of newly or recently returned community councils, some comments suggested a negative association with community councils which were described as having a perception of being powerless. A question posed by one of the groups was whether financial allocations could be devolved to communities through the community councils. For example the budget allocation for Amenity Services being devolved to communities or involve community decisions or a vote not dissimilar to participatory budgeting.

Some attendees highlighted that communities could take on assets but they need to be "fit for purpose". Some attendees suggested there is potential for local communities to take on the operation of local car parks & traffic regulation / enforcement. This would relate to increased powers and resources for community councils or "town councils/ groups" who make decisions about delivering for local priorities.

When considering areas where there should not be community control, there was a majority view that police, fire and health care were listed whilst some attendees were of the view that nothing was off the table.

When considering accountability for decisions on public services, some attendees suggested that communities have a long memory for promises made in the past and unfulfilled. An example given related to completing the dualing of the road between Salen and Tobermory on Mull. A number of attendees referenced a believed commitment going back to the 1950s for this work and highlighted that, although design work done was undertaken, no work has progressed and it was believed that it is increasingly unlikely this historic commitment will be realised.

The same attendees expressed a number of frustrations with Health and Social Care Services including turnover of managers, issues with GP contracts, money spent on locums and short term contracts. This was viewed as wasteful of money for services which are acknowledged by everyone as under significant financial pressure.

Some attendees suggested that representatives of the Council should come to community council meetings to discuss budget allocations whilst other attendees considered that community councils need to increase their consultation / communication to ensure they understand and represent the views of everyone who lives in their communities.

Some attendees suggested that the public sector should have the responsibility for monitoring services they deliver and the effectiveness of community councils. An alternative proposal from a community councillor was that community councils should be trained to carry out community audits to monitor impact of service provision from a community perspective. One attendee suggested that more training should be available for community councillors including varying formats (e.g. online as well as face to face) and finally that some more detailed training should be compulsory to ensure all community councillors are sufficiently prepared for the role.

The final comment on accountability was that it all centres around communications i.e. good communications can improve decision making, understanding and ultimately a sense of accountability whilst poor communications may result in the outcome being the opposite.

When exploring what services could look like in 5 years' time, some attendees were clear that the island of Mull could achieve some level of local autonomy and have control of their own budgets and decision making processes. This would include town planning, roads and amenity services and possibly education. The same attendees acknowledged that there are technical and legislative expertise on the council which should be commercially accessible in the same way that community groups can access the private sector services. Other attendees concluded that the community of Mull could take some responsibility for services to be delivered if sufficiently resourced however acknowledged the same could be said for all public bodies including the Council.

Public sector owned land should be freed up to allow local property developers to build affordable housing, particularly for key workers and for young people to remain or return to the island. Another suggestion was local control over tenancies to support objectives around demographics i.e. young people, families, key workers etc.

When considering how to run services and managing assets some attendees were clear that the public sector should take both a business approach and share resources with community organisations to ensure collaboration, and where initiatives fail, communities should be involved in finding solutions.

More should be done by all parties to engage better with young people to create a more attractive place for young people to live.

A common theme was to increase opportunities within the public sector for remote working (i.e. online) to support rural living. Naturally this means improved broadband which was recognised across the room as needing to be better on Mull.

One attendee expressed a concern with what appears to be a downsizing of the public sector and its reducing capability to deliver services and in extreme circumstances may create a single point of failure i.e. unable to deliver when posts are vacant. The challenge of attracting and retaining key workers in rural and island locations was a common theme recognised and this impacts on the ability of public bodies to deliver the services they would wish in the way they would wish.

There again was a common view from some that the council should operate more as a business and more efforts should be made to increase income whilst reducing costs. There should be increased opportunity for income to be generated locally (e.g. tourism tax) to be spent/invested locally. One suggested commercial undertaking is the training of bus drivers as there is market failure on our islands resulting in a shortage of bus drivers.

From a business perspective the council should recognise the asset value in Tobermory and wider Mull and invest in it accordingly. The iconic image of Tobermory is used shamelessly for promotion yet the town railings haven't been invested in in years and are now considered dangerous.

With regards to local council elected members, some attendees were of the view that the current multi member wards system does not work for islands and the community would much prefer an island (Mull) council or operate as an island authority.

With regards to the health and the welfare of our community, a number of attendees would like a permanent GP and more provision for our elderly to keep them on island for longer or until end of life. There should also be more awareness of mental health services available to residents. Any commissioning of health services should involve the services of the National Institute for Health and Care Excellence (NICE) to ensure satisfactory standards are being applied.

To summarise key points raised: one size does not fit all and local solutions are best for local issues. Mull has a high capacity to deliver for its communities and the public sector cannot get in the way of this and instead should consider how powers and resources could be redistributed to support community development.

The public sector must do better when consulting and consider the impact of their decisions on our islands.

Despite the mixed views on accountability, one consensus is that it starts and ends with good communications.

Appendix 3

THE BIG LISTEN Future of Public Services – Your Voice What You Said in Oban 21 June 2018

Twenty people turned out at the Corran Halls and key themes that emerged over the evening were one size does not fit all, a changing role for community councils, the growing role of third sector, need for the public sector organisations to improve engagement, more autonomy for local committees and increased community participation in co-design of services.

When exploring the first theme about contributing to decision making, one attendee highlighted that there is no single [dominant] population centre in Argyll and Bute. The council centre is in Lochgilphead and in Oban, one can feel that decisions are made 'for us' by people who don't work in Oban. Line managers of staff are often elsewhere and again provide a perception that things are done 'to us' rather than 'by us' and 'for us'.

As in most events, the role and purpose of community councils was discussed at length. At one group there was a general consensus that in the Oban area, Councillors (elected members of Argyll and Bute Council) are good at attending community council meetings where issues are raised therefore presents a positive line of communication between elected representatives of communities (i.e. between community councillors as representatives of communities and elected members as representatives of the council).

The question asked was do community councils have the capacity to canvas community opinion in the wider sense? If not, can this be resourced? The answer to this question was not known and the concern was that a community councillor may articulate a position that does not accurately reflect local opinion. Some attendees felt that greater community engagement is required from community councils.

Nonetheless, it was noted that community councils can find it difficult to get people involved unless there is a specific issue which motivates them to get involved. It can be difficult to get some national bodies e.g. Transport Scotland to engage with communities, or when they do engage, communities can feel issues have not been taken on board.

One attendee suggested that community councils could use social media more as some people can find it difficult to find out what's going on. This can complement the use of traditional noticeboards etc. Increased communication would engage people more and give more weight to the voice of the community council.

With regard to public sector consultation, some attendees feel these can be presented as tokenistic and that the decision has effectively already been taken. It was also suggested that the outcome of consultations are not made public. One attendee suggested that it would be helpful to view responses to consultations by other community groups to better understand why certain decisions have been made (e.g. if the majority of people proposed an alternative view).

Questions were asked about how the public sector reaches the 'harder to reach' elements of our community including elderly people. There was a suggestion that the public sector needs to get out to where the community is and not simply expect people to come to a public meeting.

A direct link was made to considering the effectiveness of current arrangements for making decisions. One attendee was of the view that these are not effective because people are not sufficiently engaged. An example of a real situation was then provided as evidence of failure of existing arrangements. However, an elected member at the same table felt that in relation to that specific issue, consultation had been thorough and explained that multiple views are often expressed and can result in some people feeling the final decision doesn't reflect their views.

When considering community control over any services, at one focus group the first suggestion was that communities should start with something small and achievable that is easier for communities to deliver e.g. litter picking and grass cutting at a local space.

The second suggestion was that there are lots of local services that could be localised or be taken over by not-for-profit organisations and in a manner/ trading environment that is less pressured than current public sector arrangements allowing third sector organisations more time, space and flexibility to grow the service.

This led to a number of open questions starting with the all-important subject of budgets. If communities take over services, how is that resourced? Does the budget transfer with the service and would they be protected from future reductions? One attendee felt that council cuts have gone beyond where efficiencies can be made. Another attendee was of the view that council budgets should not be cut. The Scottish Government has protected some budgets which results in lower budgets in other areas.

Other questions that followed included; what is the existing skills, knowledge and capacity within the community? Volunteer fatigue was cited as a very real concern. Could community control remove procurement requirements? Would community groups be bound by the same regulations that the public sector is, like procurement?

One attendee commented that if communities could bid directly for the funding then taking over services would be more viable. However, as pointed out by one attendee, communities are groups of people with a shared interest who don't necessarily reside within the same geographical area. Therefore there needs to be rules and transparency regarding how communities influence the development of projects and designing the rules / processes that will be applied.

If it isn't appropriate to have the community involved in the delivery of something e.g. a statutory service, it was suggested by an attendee that it would be appropriate for them to help design the process by which this would be done.

One attendee was of the view that the only solution was meaningful and sustainable partnerships between public sector organisations and community groups/ third sector. Central to this is the funding which needs to be delegated to the lowest local level of authority with certainty over a longer term (i.e. in excess of 3 years) to allow the community efforts to grow. It was acknowledged that no public body has certainty over a 3 year period at present.

At a separate focus group there was a clear sense of a low appetite for community responsibility over services with a particular concern over a fear of failure and/or accountability. One attendee was very concerned over the sustainability of community control over services whilst acknowledging, at the same time, there is a good care model in Appin.

Another attendee within the group was of the view that the third sector is already 'filling the gaps' where there has been a retreat of the welfare state. Whilst there are success stories of third sector/community working, these need to be shared more and being explicit as to why there are successful.

The discussion continued with a suggestion that it is for the public sector to advise on how they will increase public influence on decision making and ultimately facilitate increased community engagement. Many individuals and communities currently feel disengaged with the public sector and one way of making it more person centred is for senior officers to raise their profile on social media e.g. advise on local gritting schedules so local people can have real time information on what is a safety issue - keep it local!; social media allows for immediate responses from people with local knowledge and assist with coming up with local solutions for local issues.

This same focus group also appeared to be of a general consensus that the Oban Lorn and the Isles Area Committee should be afforded resources and have more autonomy to make decisions resulting in delivery of objectives at increased pace and more local accountability.

Not unusually there was a suggestion that this idea would see a welcome return to the 'old town council' model which would assist with dealing with the perception of a 'one size does not fit all' issue. A particular example was the application of (national) standards which does not take into account local factors and unique circumstances.

One attendee of this focus group suggested there are still inefficiencies in the public sector and that the co-design of services with community groups would accelerate public sector reform, engender transformation and improve outcomes.

Core social work e.g. child protection shouldn't be community controlled but could look at how community influences parts that aren't governed by statute.

Communities can also support services e.g. early intervention, and should be able to call on the professional expertise of the public sector where communities don't have the skills and/or confidence.

With regards to questions of accountability, one attendee was of the opinion that scrutiny should be undertaken by service users but not to the point as one person stated where 'you end up with a whole load of people monitoring'.

When considering what public services could look like in 5 year time, the first response was the hope that public services are still in existence and the second is the provision of Universal Basic Income. Others would like to see more social housing, larger communities, more jobs and improved health of our ageing population.

At one focus group there was opposing views as to whether this improved health would result in savings over the longer term? One view is that healthier older people will still require social care, but would maximise the amount of healthy life that people can enjoy.

With regards to resources and assets, there was a number of suggestions not necessarily related including increased funding for the public sector, the introduction of a tourism tax, income raised locally retained for local expenditure, quicker transfer of surplus buildings (assets) to the third sector, greater sharing of resources within the public sector and greater outsourcing of services to the private sector.

For the public sector itself, improved services, improved engagement and communications with communities and the private sector, parity of esteem with the third sector and increase sustainable partnership working with communities.

One attendee suggested that the public sector be able to procure more goods locally and further suggested that central procurement systems do not always result in the cheapest price and can result in the public sector buying goods or services at a

higher price from a supplier out with the area.

Another attendee suggested that the role of community councils being made more attractive through delegation of greater powers and control. Specifically for local government it was suggested that elected members work full time with full time salaries to attract a younger generation which would change outlooks, there should be less politics whilst greater autonomy for area committees.

When pulling together the varying comments into a single summary, one overriding theme is localism. In this instance, it may start with the community councils which if empowered with new controls and capacity plus a requirement to undertake greater engagement with constituents to ensure accurate reflection of community feelings, the community council in theory could attract more councillors and have greater weight to their voice.

Parallel to this was the suggestion for the public sector to improve engagement with communities and the private sector and more importantly move away from tokenistic consultation and facilitate much greater opportunity for communities to genuinely influence the design and outcomes of services.

Similarly to community councils, it was suggested that Area Committees also be given greater controls including delegation of area budgets and increased autonomy. It is assumed that decisions would be quicker due to the removal of the need to defer decisions to central committees and in addition that the decisions would more accurately reflect local considerations.

Co-designed services could be delegated to Area Committee for approval after which and where appropriate, be outsourced to both private and third sector organisations on the assumption that sufficient budgets for a satisfactory period of time to provide certainty would provide local solutions to local issues and ultimately increased sustainability.

The above was a theoretical suggestion when combining varying views and comments from attendees. Whilst there was opposing views in many of the principles discussed, above all, whilst there was not a universal desire for greater community control over services, there did appear to be a general consensus for communities to have increased influence to ensure local solutions for local issues.

Appendix 4

**THE BIG LISTEN
Future of Public Services – Your Voice
What You Said via the Webchat
18 June 2018**

The online webchat was held on the 18 June 2018. Key themes to emerge from the conversation may be summarised as follows. A big challenge to communities is a sufficient local labour market to support employers and sufficient affordable housing. These two are interlinked not only to encourage young people to stay but also to increase in-migration into the area.

One participant was of the view that through small interventions, communities can make big differences which can play a key role in improving demographics. Examples included communities' development of care services for early years, supporting the maintenance of good health of residents as a preventative measure and the development of outreach services.

Other activities communities can participate in were suggested as including the provision of exercise facilities, eco/environmental issues, road safety, providing young people with a 'voice' and meals for the elderly if village halls had good community kitchens. However, one participant raised concerns over liabilities which discourages willing and enthusiastic residents to taking on public service activities and concerns they might be sued. 'Accountability' was viewed as a scary word as it puts people off voluntary activity which may need to be covered by codes of practice. Another contributor suggested a different view which was that this should not prohibit or curb community activities and can be dealt with by careful consideration of insurance and other measures.

This raised the suggestion of jargon free guidance and a help line to support communities in becoming empowered to 'take stuff on themselves' and utilise skills available from within the community. It was noted that there is existing guidance on the Council website in relation to community empowerment and could be a starting point.

The participants appeared to agree that, whilst there is enthusiasm for increasing community control with small interventions, communities would not want control over regulated activities but do want to increase influence. Looking ahead to 5 years' time, one participant suggested that the council should continue to be responsible for core activities (e.g. protection, security and emergency activities) surrounded by a softer outer ring that could be entirely outsourced to business and/or enabled by community partnerships delivering statutory services. All of this would hang on a core set of principles around 'livability' i.e. making the area attractive for young people and families. Added to this is measuring activity against

a 10 year impact plan and clear messages from the community on what shall be delivered and who shall do it.

One comment received was that success in maintaining community involvement is the evidence of results and a perception they are being listened to; this takes time and commitment. Key messages need to be embedded within the community. A separate comment was that people need to see the point of getting involved and understand that communities can collectively make lives better for themselves but that education is often required as people are unaware of possibilities.

The online webchat demonstrated a willingness by community representatives to engage in a dialogue on doing things differently that allows communities to be empowered in a measured manner to support improving outcomes for communities. Whether this is 'doing things for themselves' or increasing influence over more statutory activity, it requires an element of education to ensure everyone are aware of the opportunities that fit their circumstances, evidence of the benefits, and time and commitment.

ARGYLL AND BUTE COUNCIL**OBAN, LORN AND THE ISLES
AREA COMMITTEE****CUSTOMER SERVICES****12 SEPT 2018**

AREA SCORECARD FQ1 2018-19

1 Background

- 1.1 This paper presents the Area Report and Scorecard for Financial Quarter 1 2018-19 (April-June 2018) and illustrate the agreed performance measures.
- 1.2 As a result of general feedback the Area Scorecard and all views have been formatted to improve readability when viewed both through iPads and in the live system.
- 1.3 The 'trend' arrow for Car Parking Income has been removed for this reporting period as the data is cumulative for each financial year. The trend arrow will be replaced for FQ2 2018-19.
- 1.4 A short key to symbols / layout is attached. (Appendix 1).

2 Recommendations

- 2.1 It is recommended that the Area Committee notes the performance presented on the Scorecard and supporting commentary.
- 2.2 The Area Committee are asked to note that work is ongoing and to respond to Sonya Thomas with requests or comments regarding the layout and format of the Report and Scorecard.

Douglas Hendry
Executive Director, Customer Services

Jane Fowler
Head of Improvement & HR

For further information, please contact:
Sonya Thomas
Performance and Improvement Officer
Improvement and HR
01546 604454

Appendix 1: Key to symbols
Appendix 2: Word Report in pdf format
Appendix 3: OLI Scorecard

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PERFORMANCE REPORTS – KEYS TO SYMBOLS

WORD REPORT

STATUS SYMBOL

- This is colour coded and indicates if the performance is good – Green; or off track – Red

TREND ARROW

- This indicates the trend of the performance between the last two periods

NAME IN BRACKETS (StreetScene)

- This indicates not only where in Pyramid you can find the data but also what team in the council deals with this element of performance

GREY SUCCESS MEASURE

- This indicates that the performance measure is a council-wide one

WHITE SUCCESS MEASURE

- This indicates that the performance measure is a local area one

ON GRAPHS IN PYRAMID

GREEN

- Performance is positively within desired parameters / meeting target / positively exceeding target

RED

- Performance is negatively out-with desired parameters / not meeting target / negatively exceeding target

KEY

- There is a key / explanation to each graph indicating Target / Actual / Benchmark alongside each graph

THE SCORECARD

- This is a plain summary of the success measures
- It mirrors the word report – BUT without commentary / names / teams
- It is simply a picture

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OLI Area Scorecard FQ1 2018-19

Performance element	Status	Trend	Target FQ4 2017/18	Actual FQ4 2017/18	Target FQ1 2018/19	Actual FQ1 2018/19	Owner	Comments
Corporate Outcome No 1 - People live active, healthier and independent lives								
Number of affordable social sector new builds - OL&I (Housing Services)	●	⇒	0	0	0	0	Allan Brandie	FQ1 2018/19 - OLI There were no Affordable Housing completions during Quarter 1. However, there are currently 10 projects onsite across Argyll & Bute with a further 5 projects likely to commence over the next few months, possibly including Dunbeg. Onsite Projects: Bute and Cowal - 1 Helensburgh and Lomond - 2 Oban, Lorn and the Isles - 4 Mid Argyll, Kintyre and Islay - 3 It is anticipated that around 100 units will be delivered from the onsite projects this year, with scope for additional units to be brought forward. The majority of the completions are currently scheduled for Quarters 3 & 4.
								FQ4 2017/18 - OLI No completions scheduled for Oban, Lorn and the Isles during quarter 4.
CC26_01-Number of new affordable homes completed per annum. (Housing Services)	●	↓	18	18	0	0	Allan Brandie	FQ1 2018/19 - A&B There were no Affordable Housing completions during Quarter 1. However, there are currently 10 projects onsite across Argyll & Bute with a further 5 projects likely to commence over the next few months, possibly including Dunbeg. Onsite Projects: Bute and Cowal - 1 Helensburgh and Lomond - 2 Oban, Lorn and the Isles - 4 Mid Argyll, Kintyre and Islay - 3 It is anticipated that around 100 units will be delivered from the onsite projects this year, with scope for additional units to be brought forward. The majority of the completions are currently scheduled for Quarters 3 & 4.
								FQ4 2017/18 - A&B 18 units in total completed this quarter, all in Mid Argyll. Fyne Homes delivered 12 units at Lochgilphead (phase 5) and 6 at Minard, all for social rent. ACHA was unsuccessful in acquiring the additional 8 units at Ardenslate, Dunoon which had to be sold at auction by the Scottish Government - although there may still be a chance for the association to acquire these from the private buyer in 2018/19. Annual target therefore only 68% met, however the cumulative two-year target has been exceeded (229 units against target of 220) and programme still on schedule to deliver the 5 year target with a number of large projects progressing in the pipeline.

OLI Area Scorecard FQ1 2018-19

Performance element	Status	Trend	Target FQ4 2017/18	Actual FQ4 2017/18	Target FQ1 2018/19	Actual FQ1 2018/19	Owner	Comments
Corporate Outcome No.2 - People live in safer and stronger communities								
Car Parking income to date - OL&I (Streetscene OL&I) ANNUAL CUMULATIVE TOTAL	●		£452,971	£549,206	£168,238	£164,340	Stuart Watson	<p>FQ1 2018/19 - OLI The income for the period fell short of the target by £3,898, however, when compared to 2017/18 FQ1 the income has increased by £43,366.</p> <p>FQ4 2017/18 - OLI Car parking income for OLI FQ4 exceeded the targeted income by £96,235, however, this is £20,397 less than FQ4 income for 2016/17.</p>
Car Parking income to date - A&B (StreetScene) ANNUAL CUMULATIVE TOTAL	●		£817,075	£860,466	£265,014	£265,885	Stuart Watson	<p>FQ1 2018/19 - A&B Overall income has exceeded the target by £871 for the period. When compared to the period 2017/18 FQ1 the income has increased by £60,167. The increase may be due to the exceptionally good weather we have had</p> <p>FQ4 2017/18 - A&B Car parking income exceeded the target by £43,391. It is also worth noting that when compared with FQ4 2016/17 there was an increase of £47,621.</p>

OLI Area Scorecard FQ1 2018-19

Performance element	Status	Trend	Target FQ4 2017/18	Actual FQ4 2017/18	Target FQ1 2018/19	Actual FQ1 2018/19	Owner	Comments
OL&I - Percentage of community councils developing an emergency plan (Civil Contingencies)		⇒		12 %		12 %	Susan Donnelly	<p>FQ1 2018/19 - OLI No changes from previous quarter</p> <p>FQ4 - 2017/18 - OLI Iona and Oban are currently developing their Emergency Plans. Iona has recently been given an Emergency Kit Bag. Regular emails are sent to offer encouragement and support to CC. Kilchrenan has recently produced and submitted their Plan. They have now received a kit bag.</p>
OL&I - Percentage of community councils with emergency plan (Civil Contingencies)	●	⇒	80%	76%	80%	76%	Susan Donnelly	<p>FQ1 2018/19 - OLI No changes from previous quarter</p> <p>FQ4 2017/18 - OLI Information would suggest that Iona and Oban are currently progressing with their plans. Kilmore and Lismore, there has been no information from them. All other CC's in the OLI area have completed and submitted an emergency plan Iona and Lismore have recently been given an Emergency Kit bag. Kilchrennan have recently produced and submitted their Emergency Plan. No Kit Bage are available at the moment, but a few have been ordered, we will reserve one of these for Kilchrennan. They now have their kit bag delivered.</p>
A&B - Percentage of community councils with emergency plan (Civil Contingencies)	●	⇒	55%	57%	55%	57%	Susan Donnelly	<p>FQ1 2018/19 - A&B No changes from previous quarter</p> <p>FQ4 2017/18 - A&B Regular contact is made to encourage CC's and Community Groups to update and exercise existing plans. Those that have not responded are contacted regularly with the exception of those that do not wish to be contacted. There are now 3 kit bags in storage, these will be distributed to CC's who submit a Community plan in</p>

OLI Area Scorecard FQ1 2018-19

Performance element	Status	Trend	Target FQ4 2017/18	Actual FQ4 2017/18	Target FQ1 2018/19	Actual FQ1 2018/19	Owner	Comments
Dog fouling - total number of complaints OL&I (Streetscene OL&I)		↑	No Target	24	No Target	2	Tom Murphy	FQ1 2018/19 OLI The total number of complaints registered for FQ1 was 2. The warden service in the OLI area has been working with community groups and schools on the basis of education for prevention purposes. This is an excellent level of performance.
								FQ4 2017/18 OLI The total number of complaints registered for FQ4 was 24, the warden service in the OLI area has been working with community groups and schools on the basis of education for prevention purposes. The hot spots for dog fouling have been regular patrolled and where possible wardens engage with dog walkers regarding dog fouling.
Dog fouling - total number of complaints A&B (StreetScene)		↑	No Target	152	No Target	69	Tom Murphy	FQ1 2018/19 A&B The council are currently working alongside Police Scotland and our communications team to provide advice to all parts of our community and involving school children in creating posters as part of this dog fouling campaign. The roll out is currently happening in B&C and we intend to carry this on to the other administrative areas.
								FQ4 2017/18 A&B The council are currently working alongside Police Scotland and our communications team to provide advice to all parts of our community and involving school children in creating posters as part of this dog fouling campaign. The roll out is currently happening in B&C and we intend to carry this on to the other administrative areas.

OLI Area Scorecard FQ1 2018-19

Performance element	Status	Trend	Target FQ4 2017/18	Actual FQ4 2017/18	Target FQ1 2018/19	Actual FQ1 2018/19	Owner	Comments
LEAMS - OL&I Lorn (Cleanliness Monitoring Systems) MONTHLY DATA	●	↑	73	82	73	86	Stuart McCracken	FQ1 2018/19 LEAMS - OLI Lorn The level of performance in the street cleanliness operations over the FQ1 period, was acceptable, with the performance levels as follows, April 90, May 83 and June 85.
								FQ4 2017/18 LEAMS - OLI Lorn The level of performance in the street cleanliness operations over the FQ4 period, was excellent, with the performance levels as follows, January 88, February 81 and March 78.
LEAMS - OL&I Mull (Cleanliness Monitoring Systems) MONTHLY DATA	●	↓	73	82	73	81	Stuart McCracken	FQ1 2018/19 LEAMS - OLI Mull The level of street cleanliness for the FQ1 period on Mull was excellent, with performance recording at April 80, May 82 and June 80.
								FQ4 2017/18 LEAMS - OLI Mull The level of street cleanliness for the FQ4 period on Mull was excellent, with performance recording at January 83, February 88 and March 82.
LEAMS - Argyll and Bute monthly average (Cleanliness Monitoring Systems)	●	↑	75	80	75	81	Tom Murphy	FQ1 2018/19 - LEAMS A&B The level of performance is a good standard, the service uses the annual report from Keep Scotland Beautiful and monthly inspections to assess the data and make appropriate alterations to work schedules to ensure that the level of performance is maintained. The role of the amenity wardens have a key influence around littering and dog fouling to assist in maintaining the good level of performance.
								FQ4 2017/18 - LEAMS A&B The level of performance is a very good standard, the service uses the annual report from Keep Scotland Beautiful and monthly inspections to assess the data and make appropriate alterations to work schedules to ensure that the level of performance is maintained. The role of the amenity wardens have a key influence around littering and dog fouling to assist in maintaining the high level of performance.

OLI Area Scorecard FQ1 2018-19

Performance element	Status	Trend	Target FQ4 2017/18	Actual FQ4 2017/18	Target FQ1 2018/19	Actual FQ1 2018/19	Owner	Comments
Corporate Outcome No.3 - Children and young people have the best possible start								
Corporate Outcome No.4 - Education, skills and training maximises opportunities for all								
HMIE positive Secondary School Evaluations - OL&I (Authority Data)	●	⇒	0%	0%	0%	0%	Maggie Jeffrey	<p>FQ1 2018/19 - OLI No Inspections carried out in secondary schools within the first quarter</p> <p>FQ4 2017/18 - OLI The were no secondary school inspections completed in FQ4 2017/18</p>
HMIE positive Secondary School Evaluations - A&B (Authority Data)	●	⇒	0%	0%	0%	0%	Maggie Jeffrey	<p>FQ1 2018/19 - A&B No Inspections carried out in secondary schools within the first quarter</p> <p>FQ4 2017/18 - A&B No inspections were carried out in FQ4 2017/18</p>
Percentage of pupils with positive destinations - A&B (Authority Data)	●	⇒	92.00%	94.7%	92.00%	94.7%	Martin Turnbull	<p>FQ1 2018/19 - A&B School Initial Destinations of school leavers 2016/2017, published in February 2018. The Argyll and Bute average is 94.7% with a cohort of 861. Bute and Cowal Dunoon Grammar increased their positive destinations by 1.6% from the initial 2015/16 Rothesay Academy 92.06% which was a decrease of 3.18% from the 2015/216 figure of 95.24% The negative destination figures for Rothesay Academy will be interrogated and analysed for patterns that may be contributing to this position for example, area of residence. Appropriate help, support or activities can then be put in place to support subsequent cohorts into positive destinations. This work will be carried out in partnership with SDS and other key partner agencies. Helensburgh and Lomond Hermitage Academy 92.37%. Although this is an increase of 1.38 % from 2015/2016 figure of 90.99% The negative destination figures for Hermitage Academy will be interrogated and analysed for patterns that may be contributing to this position for example, area of residence. Appropriate help, support or activities can then be put in place to support subsequent cohorts into positive destinations. This work will be carried out in partnership with SDS and other key partner agencies. MAKI Campbeltown Grammar increased their positive destinations by 4.08% from the initial 2015/16 report, and Tarbert Academy increased by 4.74 % OLI Oban High increased their positive destinations by 3.81% from the initial 2015/16 report and Tobermory High School by 9.9%.</p> <p>FQ4 2017/18 - A&B School Initial Destinations of school leavers 2016/2017, published in February 2018. The Argyll and Bute average is 94.7% with a cohort of 861. Bute and Cowal Dunoon Grammar increased their positive destinations by 1.6% from the initial 2015/16 Rothesay Academy 92.06% which was a decrease of 3.18% from the 2015/216 figure of 95.24% The negative destination figures for Rothesay Academy will be interrogated and analysed for patterns that may be contributing to this position for example, area of residence. Appropriate help, support or activities can then be put in place to support subsequent cohorts into positive destinations. This work will be carried out in partnership with SDS and other key partner agencies. Helensburgh and Lomond Hermitage Academy 92.37%. Although this is an increase of 1.38 % from 2015/2016 figure of 90.99% The negative destination figures for Hermitage Academy will be interrogated and analysed for patterns that may be contributing to this position for example, area of residence. Appropriate help, support or activities can then be put in place to support subsequent cohorts into positive destinations. This work will be carried out in partnership with SDS and other key partner agencies. MAKI Campbeltown Grammar increased their positive destinations by 4.08% from the initial 2015/16 report, and Tarbert Academy increased by 4.74 % OLI Oban High increased their positive destinations by 3.81% from the initial 2015/16 report and Tobermory High School by 9.9%.</p>

OLI Area Scorecard FQ1 2018-19

Performance element	Status	Trend	Target FQ4 2017/18	Actual FQ4 2017/18	Target FQ1 2018/19	Actual FQ1 2018/19	Owner	Comments
Corporate Outcome No.5 - The economy is diverse and thriving								
Percentage of Pre-Application enquiries processed within 20 working days - OL&I (Planning Applications)	●	↓	75.0%	79.5%	75.0%	77.40%	Peter Bain	FQ1 2018/19 - OLI Pre-application performance targets met in OLI for the 3rd consecutive quarter.
								FQ4 2017/18 - OLI 79.5% of pre-applications were turned around within 20 working days. This represents a 10% improvement on FQ3.
PR23_03-Percentage of Pre-application enquiries processed within 20 working days - A&B (Planning Applications)	●	↓	75.0%	76.0%	75.0%	71.10%	Peter Bain	FQ1 2018/19 - A&B Local targets have been met in 3 out of 4 area teams; performance is however affected by depleted resources within the MAKI team which has necessitated prioritisation on processing statutory applications ahead of responding to pre-application enquiries.
								FQ4 2017/18 - A&B The performance target has been met for the second consecutive quarter.
Householder Planning Apps: Ave no of Weeks to Determine - OL&I (Planning Applications)	●	↓	8.0 Wks	3.7 Wks	8.0 Wks	6.1 Wks	Peter Bain	FQ1 2018/19 - OLI OLI householder turnaround remains below the 8 week target for the 12th consecutive quarter
								FQ4 2017/18 - OLI Determining householder planning applications in an average of 3.7 weeks is an excellent achievement for the OL&I area team - the best since records began!
Householder Planning Apps: Ave no of Weeks to Determine - ABC (Planning Applications)	●	↓	8.0 Wks	4.6 Wks	8.0 Wks	6.9 Wks	Peter Bain	FQ1 2018/19 - A&B Performance target on householder development met for the 21st consecutive quarter.
								FQ4 2017/18 - A&B The long term trend of reducing the time taken to process householder planning applications in Argyll and Bute continues, and is comfortably within the 8 week target.

OLI Area Scorecard FQ1 2018-19

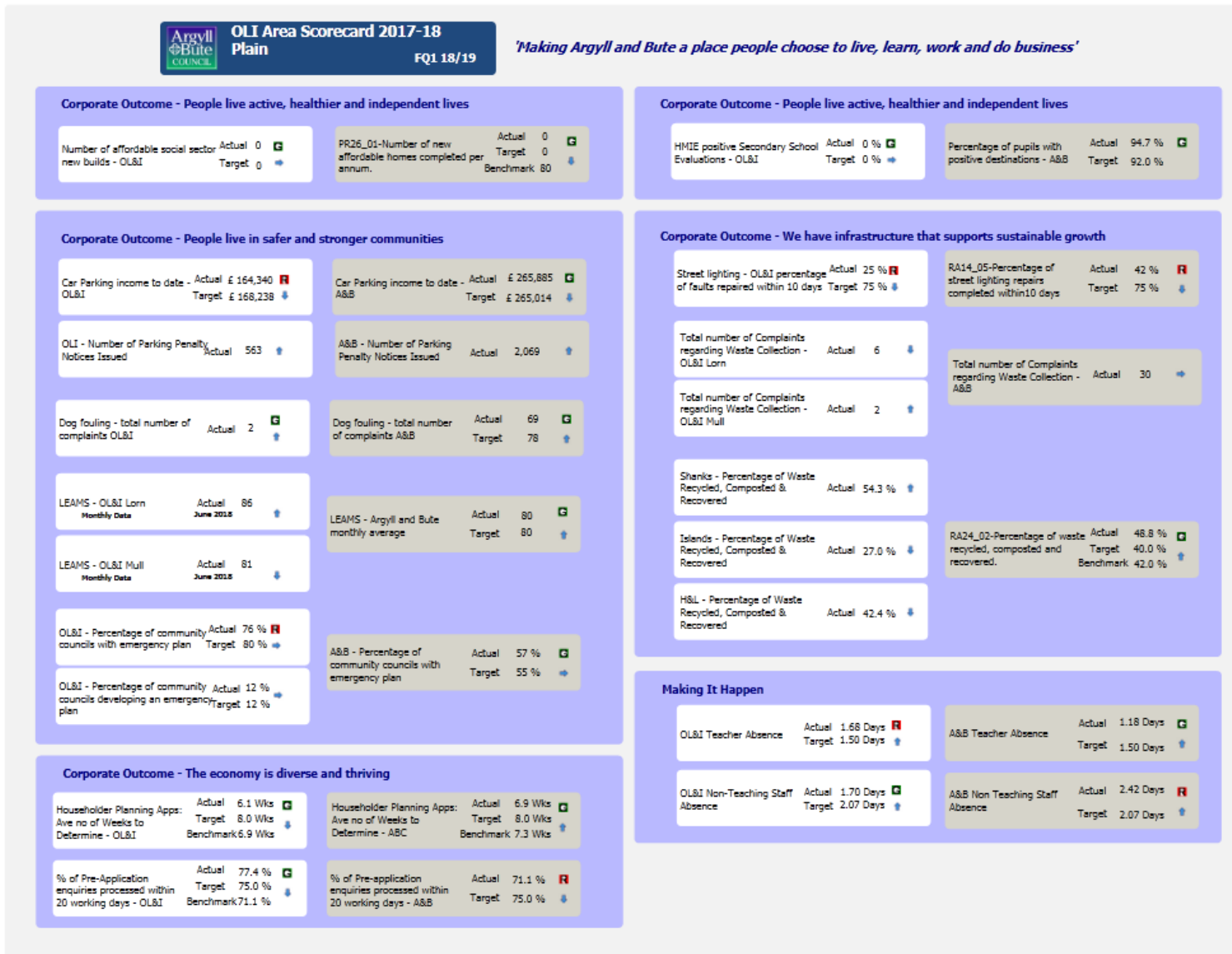
Performance element	Status	Trend	Target FQ4 2017/18	Actual FQ4 2017/18	Target FQ1 2018/19	Actual FQ1 2018/19	Owner	Comments
Corporate Outcome No.6 - We have infrastructure that supports sustainable growth								
Street lighting - percentage of faults repaired within 10 days - OL&I (Street Lighting - Maintenance)	●	↓	75%	62%	75%	42%	Kevin McIntosh	<p>FQ1 2018/19 - OLI Some Service redesign / changes in personnel took place in April 2018 - This and sickness absence had a detrimental effect on the service. Things have improved over the quarter as new staff became more familiar with processes and systems.</p> <p>FQ4 2017/18 - OLI FQ3 was reported to old SLA. Should have been reported to 10 days. Once error was identified the figures were not changed to enable consistent reporting throughout the year. Will be revised for future years.</p>
RA14_05-Percentage of street lighting repairs completed within 10 days (Street Lighting - Maintenance)	●	↓	75%	58%	75%	25%	Kevin McIntosh	<p>FQ1 2018/19 - A&B Total number of jobs was 351. Bute and Cowal - 106 Helensburgh and Lomond - 63 OLI - 106 MAKI - 76 Total overdue - 117</p> <p>FQ4 17/18 - A&B FQ3 was reported to old SLA. Should have been reported to 10 days. Once error was identified the figures were not changed to enable consistent reporting throughout the year. Will be revised for future years.</p>
Total number of Complaints regarding Waste Collection - OL&I Lorn (Streetscene OL&I)		↑	No Target	20	No Target	6	Allan MacDonald (Streetscene)	<p>FQ1 2018/19 - OLI Lorn The service received 6 complaints over the FQ1 period, this is a reduction of 14 complaints than the service received over the FQ4 period. This level of performance is excellent taking into account the scale of the operation in the Oban and Lorn area.</p> <p>FQ4 2017/18 - OLI Lorn The service received 20 complaints over the FQ4 period, this is 3 more complaints than the service received over the FQ3 period. This level of performance is very good taking into account the scale of the operation in the Oban and Lorn area. The service does not want to see any increase in the number of complaints and discussions with the local service delivery team will take place in an attempt to reducing the number of complaints in forthcoming months.</p>
Total number of Complaints regarding Waste Collection - OL&I Mull (Streetscene OL&I)		↓	No Target	0	No Target	2	Allan MacDonald (Streetscene)	<p>FQ1 2018/19 - OLI Mull Over the FQ1 period, the serviced received 2 complaints in relation to the waste collection service on the island of Mull, this level of performance is acceptable, given the large number of properties that are serviced in relation to both domestic and commercial uplifts, covering general waste and co-mingle recycling collections.</p> <p>FQ4 2017/18 - OLI Mull Over the FQ4 period, the serviced received no complaints received in relation to the waste collection service on the island of Mull, this level of performance is exceptional, given the large number of properties that are serviced in relation to both domestic and commercial uplifts, covering general waste and co-mingle recycling collections.</p>

OLI Area Scorecard FQ1 2018-19

Performance element	Status	Trend	Target FQ4 2017/18	Actual FQ4 2017/18	Target FQ1 2018/19	Actual FQ1 2018/19	Owner	Comments
Total number of Complaints regarding Waste Collection - A&B (StreetScene)		↑	No Target	32	No Target	30	Tom Murphy	FQ1 2018/19 - A&B Service complaints are low in comparison to roll out period of 3 weekly collection and we continue to provide a good service to the public
								FQ4 2017/18 - A&B Service complaints are low in comparison to roll out period of 3 weekly collection and we continue to provide a good service to the public
Islands - % Waste Recycled, Composted & Recovered (Waste Management Performance)		↓	No Target	30.7%	No Target	27.0%	John Blake	FQ1 2018/19 - Islands (outwith PPP area) 27% recycled and composted in Q1.
								FQ4 2017/18 - Islands (outwith PPP area) Quarterly figures are not all available until later in month when contractors and community recycling group tonnages have all been submitted .Data should be available and inputted by 26th April at the latest.
Shanks - % Waste Recycled, Composted & Recovered (Waste Management Performance)		↑	No Target	47.9%	No Target	54.3%	John Blake	FQ1 2018/19 - Waste PPP Area Waste PPP area - 54.3% recycled ,composted and recovered (34.8% recycled/composted and 19.5% recovered)
								FQ4 2017/18 - Waste PPP Area 54.7% recycling ,composting and recovery in Q3 (36.5% recycling/composting and 18.2% recovery
H&L - Percentage of Waste Recycled, Composted & Recovered (Waste Management Performance)		↓	No Target	45.3%	No Target	42.4%	John Blake	FQ1 2018/19 - H&L 42.4% recycled ,composted and recovered in Q1 (32.9% recycled/composted and 9.5% recovered).
								FQ3 2017/18 - H&L 45.3% recycled ,composted and recovered (36.1% recycling/composting and 9.1% recovery)
RA24_02-Percentage of waste recycled, composted and recovered. (Waste Management Performance)	●	↑	40.0%	45.9%	40.0%	48.8%	Jim Smith	FQ1 2018/19 - A&B 48.8% recycled ,composted and recovered in Q1 (33.7% recycled/composted and 15.1% recovered).
								FQ4 2017/18 - A&B 45.9% recycled, composted and recovered in Q4 (34.6% recycling/composting and 11.2% recovery)

OLI Area Scorecard FQ1 2018-19

Performance element	Status	Trend	Target FQ4 2017/18	Actual FQ4 2017/18	Target FQ1 2018/19	Actual FQ1 2018/19	Owner	Comments
Making It Happen								
OL&I Teacher Absence (Education Other Attendance)	●	↑	1.50 Avg. days lost	2.20 Avg. days lost	1.50 Avg. days lost	1.68 Avg. days lost	Anne Paterson	FQ1 2018/19 - OLI This is slightly off target, but has improved since the previous quarter. Overall teacher absence is stabilising, so we would expect that this will be back on track in the next quarter.
								FQ4 2017/18 - OLI This is above the target, and above the absence rate the same period in 2016/17 and the overall teacher absence throughout the year has increased. Absence in this quarter is generally higher due to seasonal infections
A&B Teacher Absence (Education Other Attendance)	●	↑	1.50 Avg. days lost	1.85 Avg. days lost	1.50 Avg. days lost	1.18 Avg. days lost	Anne Paterson	FQ1 2018/19 A&B The target has been met this quarter, bringing performance back in line with the overall teacher absence rates, which have been declining over the past 3 years. This is positive.
								FQ4 2017/18 A&B The overall performance is slightly above the target, but overall teacher absence rates have been declining over the past 3 years, which is positive
OL&I Non-Teaching Staff Absence (Education Other Attendance)	●	↑	2.07 Avg. days lost	2.54 Avg. days lost	2.07 Avg. days lost	1.70 Avg. days lost	Jane Fowler	FQ1 2018/19 - OLI On target – this sees performance back on track following a missed target in FQ4, where absence was high across the Council due to flu.
								FQ4 2017/18 - OLI The target for the quarter has not been met. This quarter usually sees an increase in absence due to seasonal infections. The trends show that there is an increase in medical absences which can be related in part to the aging workforce. Stress related absence remains an important factor in absence rates.
A&B Non Teaching Staff Absence (Education Other Attendance)	●	↑	2.07 Avg. days lost	2.70 Avg. days lost	2.07 Avg. days lost	2.42 Avg. days lost	Jane Fowler	FQ1 2018/19 - A&B For the second quarter this measure is slightly off target. Overall absence rates show an increase in medical related absences which can be attributed in part to an aging workforce. We are also seeing higher levels of absence in the health and social care partnership across the area. Evidence shows that change can result in higher levels of stress related absence. It should also be noted that care workers and catering staff may exhibit higher rates of absence because if they have infections, they have a responsibility not to put their customer or clients at risk. The Council is working on preventative measures, including mental health first aiders, information on wellbeing initiatives, promoting stress risk assessments and we are currently working on an action plan to take forward activities highlighted in a recent employee Wellbeing Survey.
								FQ4 2017/18 - A&B The target for the quarter has not been met. This quarter usually sees an increase in absence due to seasonal infections. The trends show that there is an increase in medical absences which can be related in part to the aging workforce. Stress related absence remains an important factor in absence rates.





OLI Area Scorecard 2017-18 Plain

FQ1 18/19

'Making Argyll and Bute a place people choose to live, learn, work and do business'

Corporate Outcome - Education, skills and training maximises opportunities for all

HMIE positive Secondary School Evaluations - OL&I	Actual	0 %	↔
	Target	0 %	→

Percentage of pupils with positive destinations - A&B	Actual	94.7 %	↔
	Target	92.0 %	



OLI Area Scorecard 2017-18 Plain

FQ1 18/19

'Making Argyll and Bute a place people choose to live, learn, work and do business'

Corporate Outcome - People live active, healthier and independent lives

Number of affordable social sector new builds - OL&I	Actual	0	↻
	Target	0	→

PR26_01-Number of new affordable homes completed per annum.	Actual	0	↻
	Target	0	↓
	Benchmark	80	



'Making Argyll and Bute a place people choose to live, learn, work and do business'

Corporate Outcome - People live in safer and stronger communities

Car Parking income to date - Actual £ 164,340 **R**
OL&I Target £ 168,238 **↓**

Car Parking income to date - Actual £ 265,885 **G**
A&B Target £ 265,014 **↓**

Dog fouling - total number of Actual 2 **G**
complaints OL&I Target 4 **↓**

Dog fouling - total number of Actual 18 **G**
complaints A&B Target 26 **↑**

LEAMS - OL&I Lorn Actual 78 **↓**
Monthly Data June 2018

LEAMS - Argyll and Bute Actual 81 **G**
monthly average Target 81 **↑**

LEAMS - OL&I Mull Actual 90 **↑**
Monthly Data June 2018



OL&I - Percentage of community Actual 76 % **R**
councils with emergency plan Target 80 % **→**



A&B - Percentage of Actual 57 % **G**
community councils with Target 55 % **→**
emergency plan



OL&I - Percentage of community Actual 12 %
councils developing an emergency Target 12 % **→**
plan



'Making Argyll and Bute a place people choose to live, learn, work and do business'

Corporate Outcome - The economy is diverse and thriving

% of Pre-Application enquiries processed within 20 working days - OL&I	Actual	77.4 %	
	Target	75.0 %	
	Benchmark	71.1 %	

% of Pre-application enquiries processed within 20 working days - A&B	Actual	71.1 %	
	Target	75.0 %	
	Benchmark		

Householder Planning Apps: Ave no of Weeks to Determine - OL&I	Actual	6.1 Wks	
	Target	8.0 Wks	
	Benchmark	6.9 Wks	

Householder Planning Apps: Ave no of Weeks to Determine - ABC	Actual	6.9 Wks	
	Target	8.0 Wks	
	Benchmark	7.3 Wks	



**OLI Area Scorecard 2017-18
Plain**

FQ1 18/19

'Making Argyll and Bute a place people choose to live, learn, work and do business'

Area that supports sustainable growth

Total number of Complaints regarding Waste Collection - OL&I Lorn
Actual 6 ↓

Total number of Complaints regarding Waste Collection - OL&I Mull
Actual 2 ↑

Shanks - Percentage of Waste Recycled, Composted & Recovered
Actual 54.3 % ↑

Islands - Percentage of Waste Recycled, Composted & Recovered
Actual 27.0 % ↓

H&L - Percentage of Waste Recycled, Composted & Recovered
Actual 42.4 % ↓

Street lighting - OL&I percentage of faults repaired within 10 days
Actual 25 % **R**
Target 75 % ↓

Total number of Complaints regarding Waste Collection - A&B
Actual 30 →

RA24_02-Percentage of waste recycled, composted and recovered.
Actual 48.8 % **R**
Target 40.0 % ↑
Benchmark 42.0 %

RA14_05-Percentage of street lighting repairs completed within 10 days
Actual 42 % **R**
Target 75 % ↓



OLI Area Scorecard 2017-18 Plain

FQ1 18/19

'Making Argyll and Bute a place people choose to live, learn, work and do business'

Making It Happen

OL&I Teacher Absence	Actual	1.68 Days	R
	Target	1.50 Days	↑

A&B Teacher Absence	Actual	1.18 Days	G
	Target	1.50 Days	↑

OL&I Non-Teaching Staff Absence	Actual	1.70 Days	G
	Target	2.07 Days	↑

A&B Non Teaching Staff Absence	Actual	2.42 Days	R
	Target	2.07 Days	↑

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ARGYLL AND BUTE COUNCIL
**COMMUNITY PLANNING &
COMMUNITY DEVELOPMENT**

**OBAN, LORN & THE ISLES AREA
COMMITTEE**

12 September 2018

MONITORING OF SUPPORTING COMMUNITIES FUND 2017/18

1.0 EXECUTIVE SUMMARY

- 1.1 The purpose of this report is to provide monitoring information on the grants distributed through the Supporting Communities Fund 2017/18.
- 1.2 18 constituted, not-for-profit community organisations were awarded funding. Projects were required to spend their funding within financial year 2017/18 and to submit an end of project monitoring report outlining the project funded, projected costs, actual costs incurred and beneficiaries.
- 1.3 The Supporting Communities Fund provided up to 50% of project costs and required match funding. Organisations were eligible to apply for up to £4,000 in 2017/18. The Fund is a revenue stream and capital costs are therefore ineligible.
- 1.4 Members are asked to consider the contents of the report showing a summary of the information supplied by organisations in their end of project monitoring reports.
- 1.5 Members are asked to note the return of monies and consider whether these should be carried forward to be included in funds available for dispersal in 2019/20.

ARGYLL AND BUTE COUNCIL

**OBAN, LORN & THE ISLES AREA
COMMITTEE**

**COMMUNITY PLANNING &
COMMUNITY DEVELOPMENT**

12 September 2018

MONITORING OF SUPPORTING COMMUNITIES FUND 2017/18

2.0 INTRODUCTION

- 2.1 This report highlights the positive outcomes for the communities in Oban, Lorn & the Isles through the allocation of the Council's Supporting Communities Fund in 2017/18.
- 2.2 The total of £29,500 was awarded to 18 organisations in 2017/18. Organisations have up to three months from the end of the Project to complete and return an End of Project Monitoring report.
- 2.3 A total of £750 is due to be returned. The amount can be made available for allocation in the financial year 2019/20.

3.0 RECOMMENDATIONS

It is recommended that the Oban, Lorn & the Isles Area Committee:

- 3.1 Note the positive contribution of the grants to community projects, detailed in paragraph 4.1 and the attached table.
- 3.2 Note the return of unspent funds in paragraph 4.4 of the report.
- 3.3 Agree the carry forward of the fund allocated to Appin Community Development Trust as detailed in paragraph 4.5.

4.0 DETAIL

- 4.1 The grants distributed to community organisations supported a total of 2,898 people to participate in a variety of projects with focusses including; outdoor activities, sports, music and mental health. Highlights include:

- Weekly and Bi-weekly carriage driving sessions provided by Argyll Riding for the Disabled Group for 55 recipients.
- Cùram Tìree provided a range of activities and support for older people on Tìree.

4.2 The attached table summarises information received from individual projects.

4.3 17 grant recipients submitted an End of Project Monitoring report.

4.4 We anticipate unspent funds of £750 which relates to the funding originally allocated to 1st Oban Boys' Brigade. This can be distributed in the 2019/20 round of grant funding.

4.5 Appin Community Development Trust have requested to carry forward their award of £2,550 towards the costs of a part-time community transport co-ordinator. The purchase of the vehicle (which was not funded by the Supporting Communities Fund) was delayed and the co-ordinator was not recruited until May 2018.

The group have confirmed that:

- The grant will be spent on the purpose outlined in the original application.
- Match funding is in place and is as outlined in original application.
- Funding will be spent by 31st March 2019.

3.6 Oban Gaelic Choir was granted a project extension from the 2016/17 cycle and is included in the attached table.

No	Organisation	Project funded	Total Projected Costs	Actual Costs	Match funding	Award	Comments	Beneficiaries		
								M	F	Age
1.	1st Oban Company Boys Brigade	The purchase of a uniforms and non-capital equipment.	£5,011.00			£750 not required.	Now disbanded – funding was awarded for uniforms but due to a system error, was not paid out. Group disbanded in the Autumn and funds are not required.			
2.	Appin Community Development Trust	The first year cost of a part-time coordinator.	£5,600.00			£2,550	Group have requested to carry funding forward to be spent within financial year 2018/19			
3.	Argyll Riding for the Disabled Driving Group	Running costs.	£7,600.00	£5,736.00	£2,500.00	£1,000	We continue to promote awareness of our group both locally and across Argyll. Throughout the 2017 carriage driving season, we ran bi-weekly sessions, giving our drivers the opportunity to drive either weekly or fortnightly.	10	45	10-16 3 17-24 2 25-64 25 65+ 25
4.	Aros Hall	Salary costs for three part-time members of staff to support the hall.	£13,312.00	£10,618	£15,9337	£3,100	As a result of the funding we were able to maintain staff hours and keep in place roles that are vital to the Hall's service to the community. The development officer has increased the halls use, running a Winter Arts project, and from April to October has run a weekly producers market that offers local businesses the opportunity to engage with the community and each other, promoting sustainability.	Not Specified.		

No	Organisation	Project funded	Total Projected Costs	Actual Costs	Match funding	Award	Comments	Beneficiaries		
								M	F	Age
5.	The Clan Maclean Association	The erection of a marquee, portable toilets and infrastructure in Tobermory for a three day Clan Congress in 2017.	£11,272.00	£12,043.70	£70,270.00	£3,100	We attracted 581 individuals of Maclean heritage from home and abroad, with 152 non clan members. 82% of attendees were from overseas (12 countries in total). Total attendees at events over 6 days was 3,600 with 730 unique visitors.	Not Specified.		0-4 7 5-9 7 10-16 14 17-24 70 25-64 315 65+ 315
6.	Cùram Thiriodh Ltd	Running costs.	£37,684.00	£34,374.00	£23,404.00	£1,000	We employed an outreach worker for 30 hours per week who provided: a twice weekly lunch club, seated exercise classes, visits to local cafes, a visit to the mainland, and bingo sessions, thereby integrating clients with the whole community.	Not Specified		25-64 4 65+ 28
7.	Dunollie Projects Ltd	Start-up costs.	£4,466.27	£300 (£2,736.16)	£2,000.00	£2,000	Our underspend was approved to carry forward to year 18/19 to continue the project to the end of June. The project has been a great success and all participants wish to continue coming to Dunollie, so we are looking to add New Routes as a long-term Dunollie Links activity. Although this group has grown as a follow on	3	3	25-64 6

No	Organisation	Project funded	Total Projected Costs	Actual Costs	Match funding	Award	Comments	Beneficiaries		
								M	F	Age
							from Branching Out, with the core participants coming via Community Mental Health Team, we now have two self-referred volunteers in the group recently and one more in the pipeline.			
8.	Fèis na h-Appaine	Tutor costs and the purchase of 3 accordians and 3 fiddles.	£7,948.10	£6,760.00	£11,254.08	£1,500	We gave the opportunity to people of all ages and from many local communities the chance to experience and learn various musical instruments and traditional Scottish activities. The most common feedback we get is how friendly it is, and how much fun.	50%	50%	0-4 50 5-9 50 10-16 30 17-24 15 25-64 80 65+ 25
9.	Highlands and Islands Music and Dance Festival	The costs of running the Highlands and Islands Music and Dance Festival.	£29,837.00	£27,227	£12,225	£1,000	The four day festival was very successful, with competitions held in eleven disciplines including clarsach, fiddle, singing and accordion. The numbers in the Highland Dancing Competitions increase considerably year on year. Over 200 pupils competed during the schools day.	200	800	0-4 130 5-9 350 10-16 275 17-24 200 25-64 45

No	Organisation	Project funded	Total Projected Costs	Actual Costs	Match funding	Award	Comments	Beneficiaries		
								M	F	Age
10.	Isle of Kerrera Development Trust	The cost of community development, community engagement and management of the Giving our Community a Home - Kerrera School project.	£14,000.00	£13,600.00	£10,000.00	£3,600	IKDT now has a full feasibility report for the refurbishment of the former school and a business plan which outlines that it is viable for the community to run the facility as a community owned asset. IKDT is currently at the second stage of applying to the Scottish Land Fund to fund the purchase of the school from Argyll and Bute Council, which has now agreed in principle to sell the school to IKDT.	Not Specified		0-4 7 5-9 4 10-16 3 17-24 1 25-64 39 65+ 8
11.	Lorn and Oban Healthy Options	Running costs associated with the 'healthy villages' programme.	£21,088.00	£21,088.00	£17,706.00	£3,050	Delivery of Strength and balance classes in Dalmally and Isle of Seil (Easdale) Although our application was for classes to be delivered in Port Appin, our ethos is to be led by the needs, wishes and readiness of the communities within which we work. During this funding period, Port Appin were not ready to embark on the classes, so the funding matched a programme which was delivered in Dalmally and the Isle of Seil. We are pleased to be able to report that we have now started classes in Port Appin with funding support from another source, Scottish Sea Farms Trust."	4	72	17-24 1 25-64 6 65+ 69

No	Organisation	Project funded	Total Projected Costs	Actual Costs	Match funding	Award	Comments	Beneficiaries		
								M	F	Age
12.	Luing Community Trust	Staffing costs and an annual programme of activities.	£48,494.00	£17,219.00	£17,189.00	£2,000	We did not get Creative Scotland funding which was the intended main funder for this project so our aspirations had to reduce in line with funds available. We delivered a range of events from the Atlantic Islands Centre and held a small slate festival.	189	209	0-4 1 5-9 8 10-16 15 17-24 20 25-64 155 65+ 200
13.	Mull Safe and Sound	WRAP training, investigate social prescribing and website costs.	Unknown	£1,260.95	£1,260.95	£500	We have connected 13 group members with non-medical resources to promote good physical and mental health. We concentrated on good social relationships, physical activities, signposting and self-management of physical and mental health problems.	4	9	25-64 13
14.	Newstart Oban	The provision of essential non-capital household items.	£2,500.00	£2,518.48	£2,160.17	£250	Basic items to help low wage, and homeless people establish a home in the community. All packs delivered within 3 days on referrals from agencies such as Carr Gomm.	Not Specified. 67		
15.	Oban Lorne RFC	Coaching and training costs and non-capital items associated with the young player academy.	£4,000.00	£4,900.00	£2,000.00	£1,000	This money has allowed us to provide accommodation for coaches. We have also been able to provide specialised S & C equipment to utilise within the new OHS gym. We have put 3 staff through their S&C course and this has allowed us to promote the off	80	25	10-16 85 17-24 20

No	Organisation	Project funded	Total Projected Costs	Actual Costs	Match funding	Award	Comments	Beneficiaries		
								M	F	Age
							pitch activities as targeted in the project. This has been a big success and continues to grow.			
16.	Oban Youth Café Project	The costs of two overnight trips.	£3,420.00	£1,594.29	£893.00	£700	We went for an overnight trip to the Wigwams with a group of s4's who struggle socially, find it hard to maintain friendships (for some of them), sit in and play a lot of x-box, don't often try new things that challenge them and that often don't mix well together as a group.	7	2	10-16 9
17.	Salen SWI	The cost of a Christmas lunch.	£1,017.81	£913.58	£605.00	£150	A most satisfactory Christmas lunch, enjoyed by all who attended.	18	32	65+ 50
18.	Tiree Piping Society	The cost of piping tuition and instructor's travel costs.	£4,977.00	£4,757.00	£2,536.50	£2,250	The tutoring programme has made a huge difference to the pupils of Tiree High School. Although it is not the first year of the programme, the consistence of this year's coordination and frequent visits has been massively beneficial to the progress of pupils. The programme has been a catalyst for other activities relating to piping, including the Tuesday evening Pipe Band session which has been a great addition to players.	10		5-9 4 10-16 6

No	Organisation	Project funded	Total Projected Costs	Actual Costs	Match funding	Award	Comments	Beneficiaries		
								M	F	Age
19.	Oban Gaelic Choir	Production of CD and travel costs for member to attend the Verona Festival	£2,1900	£22,688.02	£6,500	£4,000	The organisation of the projects went well and this was assisted by good coordination by the Verona Festival organisers and good communication between committee members and our conductor in relation to the CD production. This funding was for the 2016/17 cycle and was granted a project extension.	Not Specified		17-24 1 25-64 28 65+ 8

5.0 CONCLUSION

5.1 The project monitoring form has a section asking for comments on the grant process. Not all applicants have completed this section but of those received the comments have largely been very positive. The majority note that the process is simple, straightforward, clear and concise. A comment was received from one group that they found the grant forms are too complicated. This will be considered for future. Thanks are noted for the support received from staff and elected members.

6.0 IMPLICATIONS

6.1 Policy: None

6.2 Financial: The report sets out the expenditure from the Oban, Lorn & the Isles area 2017/18 budget for the allocation of Supporting Communities Fund.

6.3 Legal: None

6.4 HR: None

6.5 Equalities: The grant allocation is consistent with the Equal Opportunities policy of Argyll and Bute Council. A comment was received from one group that they found the grant forms are too complicated. This will be considered.

6.6 Risk: None

6.7 Customer Service: None

Chief Executive: Cleland Sneddon
Policy Lead: Cllr Robin Currie
Community Planning Manager: Rona Gold
20 August 2018

For further information contact: Laura Macdonald on 01631 567944 /
laura.macdonald@argyll-bute.gov.uk

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Evaluation of the SCF Participatory Budgeting Pilot

Rick Rijsdijk
Director, Social Value Lab



Background

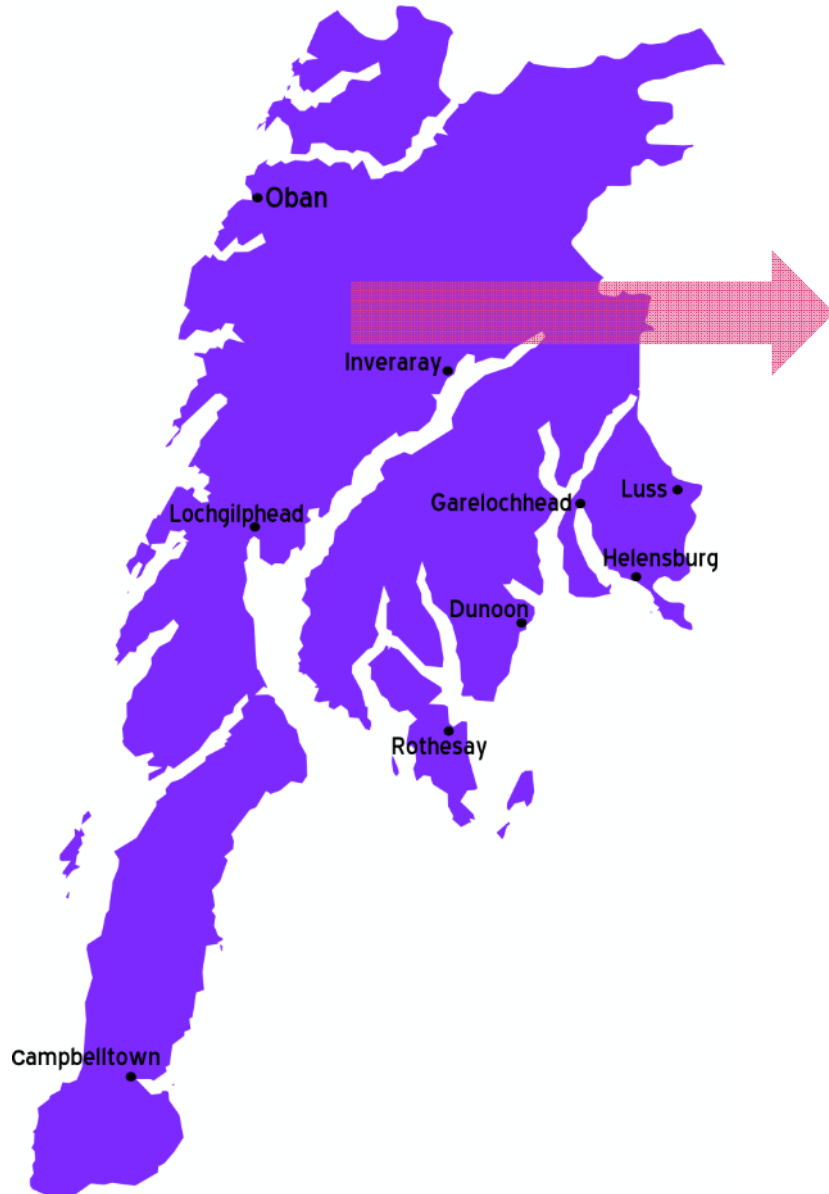
Background:

- *SG aim: 1% LA budget through Community Choices by 2020/21 (PB is a tool for this)*
- *First time PB on a LA-wide scale with 4 area budgets*
- *Digital delivery*

Method:

1. *Desk Research*
 2. *Focus Groups*
 3. *Surveys*
 4. *Telephone interviews*
- *Limitations*

The PB-pilot in Argyll and Bute



- **Voter turnout: 4,686 voters → 6.4% population**
- **Young people and elderly people underrepresented**
- **Half voters voted in the first weekend**
- **<25% voted for maximum projects**
- **47% voted for only 1 project**
- **£51k additional cost to deliver £110k funding – higher costs trialling variety of marketing, and learning as pilot**

Views on the Process

- *Application was straightforward, voting was easy*
- *Website worked well → small improvements*
- *Promotion*
 - *Face to face took lot of resources*
 - *Word of mouth (includes e-mail)*
 - *Is this role Council or projects?*

Views on the Process

- *Involvement of Elected Members in deciding which projects went forward to voting was questioned*
- *Applicants mobilised people known to them, rather than engaged wider public*
- *Perception: small communities cannot compete with larger population centres → evidence shows otherwise*

Views on the Principle

- *Satisfaction with outcome*
- *Widespread satisfaction with role Council and support of Council staff*
- *Location and reputation was leading, rather than quality of project*
- *Some evidence of strategic voting, but also lack of understanding*
- *Some evidence of positive community engagement (online) and empowerment*

Views on the Principle

- *Most consultees support SCF delivery through PB in future*
- *But: concerns cost leads to less funding available for community groups*
- *Minority: principle objections against PB*
- *Little appetite to introduce PB for mainstream Council budgets*

A photograph of five classic red telephone booths lined up against a grey stone wall. Each booth has a crown on top and the word 'TELEPHONE' on a sign above the door. The booths are made of red-painted metal with glass panes. The background shows the architectural details of the stone wall, including arched windows and decorative elements.

Thank you!

Rick Rijsdijk
Director, Social Value Lab

T: ++44 141 530 1479

E: rick@socialvalue.lab.org.uk

W: www.socialvaluelab.org.uk

ARGYLL AND BUTE COUNCIL

**OBAN, LORN & THE ISLES AREA
COMMITTEE**

**CHIEF EXECUTIVE , FINANCE AND
CUSTOMER SERVICES**

12TH SEPTEMBER 2018

**PUBLIC TRUST FUNDS
KILMORE AND KILBRIDE FUND**

1.0 EXECUTIVE SUMMARY

The purpose of this report is to advise members of a request to transfer trust funds held in respect of grass cutting at Kilmore and Kilbride cemetery by Friends of Kilmore, a registered charity.

2.0 RECOMMENDATIONS

Members are asked to consider whether to recommend to the full Council that a resolution be made to transfer the trust funds held in respect of Kilmore and Kilbride to Friends of Kilmore.

ARGYLL AND BUTE COUNCIL

**OBAN, LORN & THE ISLES AREA
COMMITTEE**

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12TH SEPTEMBER 2018

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2.0 RECOMMENDATIONS

Members are asked to consider whether to recommend to the full Council that a resolution be made to transfer the trust funds held in respect of Kilmore and Kilbride to Friends of Kilmore.

3.0 BACKGROUND

Argyll and Bute Council hold a trust fund is for grass cutting at Kilmore and Kilbride. The fund held is currently £498.96

It was raised by public subscription in 1925 when Kilbride Burial Ground was transferred to Kilmore and Kilbride Parish Council was transferred to Kilmore and Kilbride Parish Council under the Church of Scotland (Parish and Endowments) Act 1925.

A request has been made to transfer the fund to “Friends of Kilbride”, charity No SCO46175. The chapel and grounds are now looked after by this registered charity whose objects are: the advancement of heritage, by way of preserving the listed Sixth Century Chapel and surrounding graveyard, at Kilbride, Kilmore, by Oban, Argyll; the advancement of education and culture by way of researching, recording, and preserving the history and records of the Kilbride Chapel and graveyard, and providing educational material for the benefit of the public on the subject.

3.1 In terms of section 10 of the Law Reform (Miscellaneous Provisions) (Scotland) Act 1990 where a majority of the trustees of any public trust having an annual income not exceeding £5,000 are of the opinion—

(a) that the purposes of the trust, whether in whole or in part—

(i) have been fulfilled as far as it is possible to do so; or

(ii) can no longer be given effect to, whether in accordance with the directions or spirit of the trust deed or other document constituting the trust or

otherwise;

- (b) that the purposes of the trust provide a use for only part of the property available under the trust;
- (c) that the purposes of the trust were expressed by reference to—
 - (i) an area which has, since the trust was constituted, ceased to have effect for the purpose described expressly or by implication in the trust deed or other document constituting the trust; or
 - (ii) a class of persons or area which has ceased to be suitable or appropriate, having regard to the spirit of the trust deed or other document constituting the trust, or as regards which it has ceased to be practicable to administer the property available under the trust; or
- (d) that the purposes of the trust, whether in whole or in part, have, since the trust was constituted—
 - (i) been adequately provided for by other means; or
 - (ii) ceased to be such as would enable the trust to be entered in the Scottish Charity Register; or
 - (iii) ceased in any other way to provide a suitable and effective method of using the property available under the trust, having regard to the spirit of the trust deed or other document constituting the trust, subsection (2) below shall apply in respect of the trust.

Then, the trustees may determine in terms of section 10 (2) of the Act that, to enable the resources of the trust to be applied to better effect consistently with the spirit of the trust deed or other document constituting the trust that –

- a) a modification of the trust's purposes should be made;
- b) the whole assets of the trust should be transferred to another public trust;
- c) that the trust should be amalgamated with one or more public trusts.

If the trustees agree to either transfer the assets to another trust they must ensure that, so far as is practicable in the circumstances, the purposes of the trust are not so far dissimilar in character to those of the purposes set out in the trust to which the resolution relates as to constitute an unreasonable departure from the spirit of such trust.

The trustees must have regard to the circumstances of the locality where the trust purposes relate to a particular locality.

It is also necessary to ascertain that the trustees of the trust which it is proposed to transfer funds to are in agreement with the proposal.

The Inland Revenue also require to be consulted to ensure the trust could continue to be granted exception from tax if transferred.

4.0 CONCLUSIONS

If members are satisfied that the criteria are met they can if so minded recommend to

the full Council that consideration be given to a resolution that the trust funds be transferred to the Friends of Kilbride Trust on the condition that the funds are used for grass cutting at Kilbride Cemetery.

If such a recommendation was made it would be necessary to consult the Lord Advocate and the Inland Revenue and thereafter refer to the full Council for consideration of the proposals in order that it can decide whether to resolve accordingly. If the Council agreed to so resolve the proposal would require to be advertised by the Council. The Lord Advocate can intervene during the 2 month period and prevent the transfer of assets if it appears to him that the proposed variation should not go ahead. Any variation would be effective if not challenged 2 months after the resolution has been properly advertised.

5.0 IMPLICATIONS

5.1 Policy: None

5.2 Financial: Financial implication set out in report

5.3 Legal: The Council requires to comply with the relevant legislation in administering trust funds

5.4 Personnel: None

5.5 Equalities: None

5.6 Risk: None

Douglas Hendry
Executive Director of Community Services

Date:

Policy Lead: Rory Colville

For further information contact:

Sheila MacFadyen, Tel 01546 604265

Sandra Coles, Tel 01546 604303

ARGYLL AND BUTE COUNCIL

**Oban, Lorn and The Isles Area
Committee**

Customer Services

12 September 2018

Appointment to the Catherine McCaig Trust

1.0 EXECUTIVE SUMMARY

1.1 The Area Committee made appointments to various outside bodies and organisations at the meeting held on 14 June 2017.

1.2 The Area Committee is asked to consider the appointment of an Elected Member to be one of three Council representatives on the Catherine McCaig Trust.

ARGYLL AND BUTE COUNCIL

**Oban, Lorn and The Isles Area
Committee**

Customer Services

12 September 2018

Appointment to the Catherine McCaig Trust

2.0 INTRODUCTION

- 2.1 The Area Committee made appointments to various outside bodies and organisations at the meeting held on 14 June 2017.
- 2.2 Councillors Mary-Jean Devon, Andrew Vennard and Sir Jamie McGrigor were appointed to act as trustees of the Catherine McCaig Trust.
- 2.3 Councillor Devon has intimated that she is no longer in a position to act as a trustee and has formally resigned from this position.

3.0 RECOMMENDATIONS

- 3.1 The Area Committee is asked to consider the appointment of an Elected Member to be the third Council representative on the Catherine McCaig Trust.

4.0 DETAIL

- 4.1 Prior to the Local Government Elections in May 2017, officers wrote to all outside bodies and organisations asking if they still required Elected Member representation, and asked for confirmation on the number of representatives required. The Catherine McCaig Trust responded at that time, requesting the Council appoint three Trustees.
- 4.2 Appointments made to outside organisations will be until the next Local Government Elections scheduled for May 2022.

5.0 CONCLUSION

- 5.1 This report advises the Area Committee of the current situation in regard to the Catherine McCaig Trust and asks Members to consider making an appointment to the Trust.

6.0 IMPLICATIONS

- 6.1 Policy – none
- 6.2 Financial – there will be costs incurred in terms of Members attending these meetings.
- 6.3 Legal – none
- 6.4 HR – none
- 6.5 Equalities – none
- 6.6 Risk – none
- 6.7 Customer Service – none

Executive Director of Customer Services

28 August 2018

For further information contact: Stuart McLean, Area Committee Manager
Tel: (01436) 658717

APPENDICES

None.

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ARGYLL AND BUTE COUNCIL**OLI AREA COMMITTEE****CUSTOMER SERVICES****12 SEPTEMBER 2018**

**NEW SCHOOLS REDEVELOPMENT PROJECT
OBAN HIGH SCHOOL UPDATE**

1.0 EXECUTIVE SUMMARY

- 1.1 This report provides Members with progress on the Council's Schools Redevelopment Project in partnership with hubNorth Scotland Ltd (hubNorth) to build a new secondary school in Oban. The new Oban High School Project is a Design Build Finance and Maintain (DBFM) Project being delivered as part of the Scottish Government's Schools for the Future Programme.
- 1.2 The Project reached Practical Completion on 5 April 2018.
- 1.3 The decant of pupils, staff and resources took place as planned during the Easter holiday, and the school opened its doors to welcome pupils on Wednesday 18 April 2018.
- 1.4 The Project has now entered Phase 2, which will continue through to February 2019. This Phase will include the demolition of the old Oban High School buildings, the construction of enlarged car parking and bus drop-off, and external social areas.

RECOMMENDATIONS

It is recommended that Members consider the content of this report.

ARGYLL AND BUTE COUNCIL

OLI AREA COMMITTEE

CUSTOMER SERVICES

12 SEPTEMBER 2018

**NEW SCHOOLS REDEVELOPMENT PROJECT
OBAN HIGH SCHOOL UPDATE**

2.0 INTRODUCTION

2.1 This report provides Members with progress on the Council's Schools Redevelopment Project in partnership with hubNorth Scotland Ltd (hubNorth) to build a new secondary school in Oban.

3.0 RECOMMENDATIONS

It is recommended that Members consider the content of this report.

4.0 DETAIL

4.1 The new Oban High School Redevelopment Project is a Design Build Finance and Maintain (DBFM) Project being delivered as a part of the Scottish Government's Schools for the future Programme pipeline with hubNorth Scotland Ltd, the Council's project partner.

4.2 Key Programme Dates

The key contract programme dates for Oban High School are:

Date	Description	Comment
5 April 2018	Practical Completion reached	
18 April 2018	New Oban High School opened as planned to pupils	
April 2018 – February 2019	Phase 2 External Works	Demolition of existing school buildings, construction of car park, bus drop-off and landscaping
February 2019	Phase 2 Completion	All works completed and whole school availability

At this stage in the Phase 2 construction period, there is no change to the intended programme.

4.3 Construction Update

Following the commencement of Phase 2, the main activities being progressed are:

- Soft strip of the building has been completed;
- Phase 1 landscaping works have been completed and Phase 2 landscaping works commenced;
- Snagging works to the new building are being reviewed on an ongoing basis;
- Intrusive surveys have been completed, with no issues identified;
- Phase 2 fencing and new main gate installation has been completed;
- Morrison sub-contractor containers have been removed from site compound;
- Piping pavilion has been relocated, and remedial/preparatory works are underway;
- The new long jump and throwing circle have been installed and painted
- Demolition works are progressing well, with over half of the buildings now demolished;
- Installation works to replace the surface of the existing 3G pitch at the school have commenced. As part of the First Year of operation of the DBFM contract, the pitch will be resurfaced and new goal recesses added as part of the works. This work will take place and be completed during the forthcoming school summer holidays.

Images of Works are included as Appendix 1.

4.4 Health, Safety and Environmental Matters

Throughout the whole of the Phase 1 Construction Period, the inspection of the site regarding performance on Environmental Matters found the works to be compliant, with no issues raised and with no RIDDOR (Reporting of Injuries, Diseases and Dangerous Occurrences Regulations) accidents or injuries.

4.5 Facilities Management

The contract for facilities management for the new Oban High School is now being undertaken by FES FM Ltd. Infrastructure Managers from FES have met with the school's Senior Management and the Council's Special Projects Team, and will continue to do so on a programmed monthly basis to monitor the facilities management of the new building. These meetings provide information on the proactive and reactive maintenance that is delivered through the contract as well as the reporting of matters through the FM helpdesk.

4.6 Considerate Contractor Scheme

An inspection was carried out on 16th May and the site was awarded a score of 37 out of 50, and a copy of the summary is appended below in Appendix 2.

5.0 CONCLUSION

The Project to deliver the new Oban High School on a Design, Build, Finance and Maintain basis reached Practical Completion of Phase 1 on 5th April 2018. The Project has now entered Phase 2, which entails the demolition of the former school buildings, construction of car parking and bus drop off, and external social space areas.

6.0 IMPLICATIONS

- Policy** The Council delegated all matters in respect of the provision of the new school facilities to the Council's Policy and Resources Committee.
- Financial** The Project has been delivered within the financial envelope agreed by the Council in its Capital Plan and Revenue Outlook at the budget meeting of 11 February 2016.
- Legal** The Project Agreement was signed on 24 March 2016, and Phase 1 Practical Completion Certificate was issued by the Independent Tester on 5 April 2018.
- HR** None at present.
- Equalities** None at present.
- Risk** None at present.
- Customer Services** None at present.

Douglas Hendry, Executive Director of Customer Services
Cllr Gary Mulvaney, Policy Lead - Strategic Finance & Capital Regeneration Projects
Cllr Yvonne McNeilly, Policy Lead – Education

3 August 2018

For further information contact:
David Logan (Special Projects Manager and QIM)
Tel: 01546 604322
David.Logan@argyll-bute.gov.uk

Appendix 1

Progress Images



Commencement of demolition works June 2018





Ongoing demolition works – July 2018



Demolition works and Preparatory works to 3G pitch resurfacing

Appendix 2 – Considerate Constructors Report Summary**Considerate Constructors Scheme***Monitor's Site Report*

Project Name	Oban High School		
Contractor Name	Morrison Construction Scotland – Highland		
Onsite contact(s)	Calum Cassidy, Site Manager		
Site ID number	97007	Visit No.	1
		Visit date	16/05/2018
Site description, context and location			
Commencement of the demolition phase of a new school project in Oban. The new school building is now complete and occupied. Minimal works were underway at the time of the visit, including minor snagging, down-sizing of the compound and preparation for the demolition phase. There were no sub-contractors, only direct employees, on site at the time of the visit. This is the third registration period for this site and this report should be read in conjunction with Scheme reports reference 10 1990 and 97007			
Checklist section	Category Score		Score descriptor
1. Care about Appearance	7	/10	1. Gross Failure 2. Failure 3. Major non compliance 4. Minor non compliance 5. Compliance 6. Good 7. Very Good 8. Excellent 9. Exceptional 10. Innovative
2. Respect the Community	7	/10	
3. Protect the Environment	7	/10	
4. Secure everyone's Safety	8	/10	
5. Value their Workforce	8	/10	
Total Score	37	/50	
<i>For more information on score descriptors, see "Site Scoring Explained" or visit</i>			
Executive Summary			
<p>The Appearance remains very good, less than at previous visits due to the removal of the impressive site entrance. Measures are being put in place to maintain high standards during the demolition phase.</p> <p>Further newsletters should be issued to advise those affected of the forthcoming demolition. There has been good liaison with the school to reduce nuisance. The site complaint log was not up to date at the time of the visit. Environmental controls are being put in place for the demolition phase; many materials will be re-used or recycled. As noted in previous reports, environmental data reported to head office are not communicated on site to raise operative's awareness; this should be considered for future projects.</p> <p>Safety management systems are being revised for the demolition, although it was noted that this site is not CLOCS compliant and also that random drugs and alcohol testing has not been carried out for some time. Safety systems are otherwise excellent. The welfare provided for the workforce is of a high standard, but it is important that this is kept clean during the final phases of the works. Health screening and provision of health and wellbeing information is good practice.</p> <p>This site continues to achieve a high standard of compliance with the Scheme's Code of Considerate Practice. Several of the excellent and exceptional items noted at the previous visit are no longer in place; this is not to say that the site is poorer, it is simply that the opportunities to achieve those higher scoring levels are fewer during the demolition phase of the project.</p>			

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ARGYLL AND BUTE COUNCIL

**OBAN, LORN AND THE ISLES
AREA COMMITTEE**

**DEVELOPMENT & INFRASTRUCTURE
SERVICES**

12TH SEPTEMBER 2018

MULL PARKING

1.0 EXECUTIVE SUMMARY

- 1.1 The Area Committee requested further information on the Traffic Regulation Order process in general and the timescales for this process in particular regard to the Mull off-street parking TRO.
- 1.2 This report provides an update on the TRO process and it is recommended that the Area Committee notes the content of the report.

ARGYLL AND BUTE COUNCIL

OBAN, LORN AND THE ISLES
AREA COMMITTEE

DEVELOPMENT & INFRASTRUCTURE
SERVICES

12TH SEPTEMBER 2018

MULL PARKING

2.0 INTRODUCTION

2.1 This report provides an update on the TRO process.

3.0 RECOMMENDATION

3.1 That the Area Committee notes the content of the report.

4.0 DETAIL

4.1 Traffic Regulation Orders (TROs) are made under the Road Traffic Regulation Act 1984 and the Local Authorities' Traffic Orders (Procedures) (Scotland) Regulations 1999.

4.2 There are three main stages to a TRO; Consultation 1, Consultation 2 and Public Notification. In cases where the TRO is simple (for example, off-street car parking) then Consultation 1 & 2 are often combined.

4.3 Consultation 1 runs for a minimum of 14 days to allow consultation to take place and may take longer than this if significant comments are submitted. The consultees for Consultation 1 are:

- Police Scotland;
- Scottish Fire & Rescue;
- Scottish Ambulance Service;
- Strathclyde Partnership for Transport
- Local Multi Ward Elected Members;
- Chair of Area Committee for information;
- Public Transport Officer;
- Strategic Transport and Infrastructure Manager;
- Development Policy and Housing Strategy Manager.

4.4 Consultation 2 runs for a minimum for 21 days to allow consultation to take place and may take longer than this if significant comment are submitted. Consultation 2 will take in other statutory consultees along with others that it may be considered appropriate to include. Consultation 2 may include the following:

- Taxi groups;
- Freight Transport Association;
- Public Utilities;
- Community Councils;
- The Road Haulage Association Ltd;
- Royal Mail;
- Forestry Commission Scotland;
- Local groups (e.g. Harbour Associations, Trusts, Friends of “”)

4.5 Comments submitted at Consultation 1 and 2 are considered and changes may be made to the original plan if considered necessary or appropriate. The TRO is then drafted and published for the Public Notification stage. The draft TRO will be advertised in the appropriate local newspaper. In addition to this, the TRO will normally be available to view in the following ways:

- The Head of Service Governance & Law will make the TRO available at Kilmory for public inspection as required;
- The local Technical Officer (Traffic & Development) will arrange for their display (typically by notice) in the area affected;
- The Web Team will display the TRO on the Traffic Order Page;
- The Customer Service Point for the area will make the TRO available for public inspection as required;
- A copy of the TRO will be provided to the local library and/or other suitable public building in the vicinity if required, for public inspection.

4.6 The Public Notification stage runs for 21 days and any person, group or organisation may submit objections to the TRO at this point.

4.7 If objections are submitted then these need to be dealt with in line with the legislation. At this stage there will be further correspondence / discussions between the Traffic & Development Manager and the objectors in order to try to resolve the objections. If an objector is satisfied then they must formally withdraw their objection in order for it to be discarded. If all objections are withdrawn then the TRO can be made. If a single objector maintains their objection then there are four options available:

1. If the objection can be resolved with an amendment to the TRO then this can be considered by the Area Committee. If the Area Committee agree to the amendment then TRO can be made; or
2. If no amendment is possible or desirable and the objection is one that can be decided upon by a local authority, then the Area Committee can agree to overrule the objection(s) and make the TRO; or
3. If the objection is out-with a local authorities gift to decide upon

then it may be referred to an independent reporter for consideration. There are specific types of restrictions within the legislation that are not delegated for local decision where objections are maintained, for example, a restriction in vehicle classes that may use a road. Note that the independent reporters decision is then referred back to the Area Committee for consideration and action; or

4. The Area Committee can agree to stop the process (that is drop the TRO).
-
- 4.8 Once a TRO has been agreed to be made by the Area Committee then the TRO is passed to the Head of Legal Services for signing. The TRO is then re-advertised where further objections may be submitted on procedural grounds (i.e. valid objections would have to demonstrate the TRO legislation had not been complied with). Where no objections are submitted during this stage then the TRO is made and comes into effect 6 weeks after signing.
 - 4.9 A straightforward TRO will normally take a minimum of 28 weeks to process, even where there are no comments or objections raised at any stage.
 - 4.10 All permanent TROs must be made within 2 years of the date of the first Public Notice or the proposal will fail by default, unless an application for an extension has been made by the authority to the Scottish Ministers and granted. If the TRO still requires to be made and extension is granted, the process must start again.
 - 4.11 The Mull parking TRO arose from the February 2018 Council Budget decision. For the off-street parking TRO Consultation 1 & 2 have been combined as it is of a simple type. The proposed TRO will list all off-street (Council) car parks on Mull on a single order and will allow enforcement to be carried out. The proposed TRO will cover the following car parks:
 - Fionnphort (Iona Ferry 1-3) – remain P&D;
 - Fionnphort (Columba Centre) – moving from free to P&D;
 - Bunessan – remain free
 - Craignure Toilets – remain P&D but with 1 hour free;
 - Craignure (long stay) – moving from free to P&D;
 - Ledaig – moving from free to P&D

The charging periods for the “new” pay & display are being considered at the moment following comment arising in Consultation 1 & 2. This will be determined prior to the draft TRO being advertised.

- 4.12 A small number of comments have been submitted as a result of the consultation. These are being considered prior to the draft TRO being produced.

- 4.13 It is expected that the draft TRO for the Mull off-street parking will be advertised at the Public Notification stage by the end of September 2018.
- 4.14 The Mull on-street parking consultation is expected to begin in September 2018.
- 4.15 Members should note that the STAG appraisal for the proposed new pier at Craignure may impact on parking arrangements.

5.0 CONCLUSION

- 5.1 That the Area Committee notes the content of the report.

6.0 IMPLICATIONS

- 6.1 Policy Following current policy specification
- 6.2 Financial None
- 6.3 Legal None
- 6.4 HR None
- 6.5 Equalities / Fairer Scotland Duty None
- 6.6 Risk None
- 6.7 Customer Service None

Policy Lead: Cllr McCuish

Executive Director of Development and Infrastructure Services: Pippa Milne
September 2018

For further information please contact:
Stuart Watson, Traffic and Development Manager
Tel: 01546 604889

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ARGYLL AND BUTE COUNCIL**OBAN, LORN AND THE ISLES
AREA COMMITTEE****DEVELOPMENT & INFRASTRUCTURE
SERVICES****12TH SEPTEMBER 2018**

GANAVAN CAR PARK AND SURROUNDING AREA

1.0 EXECUTIVE SUMMARY

- 1.1 At the June 2018 Area Committee concerns were raised around on-going issues at Ganavan Car Park and the surrounding amenity area.
- 1.2 The issues raised by the Area Committee included “beach falling into disrepair, weeds, dog fouling, dogs running loose, parking meters not working, caravans not being permitted to park at night, lack of grass cutting and swings being removed from the playpark.
- 1.3 Roads and Amenity Services has a reduced resource as result of budget reductions over several years. The impact of this is a reduced ability to deliver the full service that the public, indeed the Council, would prefer. The Service is not in the position within the allocated budgets to increase the schedule frequencies or to install new facilities. Maintenance schedules have been reduced to a lesser frequency, however, the Ganavan area is still subject to a reasonable level of service and is generally tidy and well kept.
- 1.4 It is recommended that the Area Committee notes the contents of this report.

ARGYLL AND BUTE COUNCIL

OBAN, LORN AND THE ISLES
AREA COMMITTEE

DEVELOPMENT & INFRASTRUCTURE
SERVICES

12TH SEPTEMBER 2018

GANAVAN CAR PARK AND SURROUNDING AREA

2. INTRODUCTION

2.1 This report provides an update on the issues raised in regards to Ganavan Car Park and the surrounding amenity area.

3.0 RECOMMENDATION

3.1 That the Area Committee notes the contents of the report.

4.0 DETAIL

4.1 The June OLI Area Committee raised concerns around a number of ongoing issues in relation to Ganavan Car Park and the surrounding amenity area. The issues raised were:

- The beach falling into disrepair;
- Weeds;
- Lack of grass cutting;
- Dog fouling;
- Dogs running loose;
- Parking meters not working;
- Caravans parking overnight;
- Removal of swings from the playpark;

4.2 Successive rounds of budget reductions process had a direct impact on resource level within Amenity Services, including the reduction of operations staff. As a direct result of this, a number amenity maintenance activities have either been stopped or now have a reduced service frequency.

4.3 The beach at Ganavan Sands is litter picked every morning, however, due to biodiversity restrictions and, in part, service reductions the beach no longer receives regular cleaning of seaweed deposits. The Service will continue to react once deposits become a genuine issue but this must be subject to resource availability.

4.4 Weed-killing operates on a reduced frequency following successive rounds of budget reductions, however, the area around Ganavan Car

Park is treated twice per year. It should be noted that the beach itself is not included within the weed-killing programme in order to prevent the chemicals used polluting the sea.

- 4.5 Grass-cutting also operates on a reduced frequency, however, amenity grass areas are still subject to 15 cuts per year.
- 4.6 The Environmental Wardens carry out patrols and enforcement within the area as considered appropriate. In order to minimise the need for enforcement activities in relation to dog fouling, the Council has erected signs and installed dog waste bins to encourage responsible behavior.
- 4.7 The car park has two ticket meters in place. The older of the two meters was working but a recent software update has caused an issue with the door locking mechanism which prevents the machine from functioning properly. The supplier has been contacted and an Engineer is programmed to attend by mid-September. The second meter is new and is available to use. It should be noted that prior to the new meter being installed there was only one meter in this car park.
- 4.8 The swings were removed from Ganavan Sands a number of years ago due to safety concerns. The safety base for the swings was laid over sand which, combined with continual undermining by rabbit warrens, led to holes forming and the warping of the safety base. In the event that swings were to be reinstated at this location, it would require a hard-standing area to be formed. There is currently no budget available to progress this.
- 4.9 It should be noted that the Service is continuing to support the area as far as possible within the current financial restraints. For example, the toilets are now opened at 8a.m. and closed at 8p.m. by operatives.

5.0 CONCLUSION

- 5.1 Roads and Amenity Services has a reduced resource following the impact of successive budget reductions. The impact of this is a reduced ability to deliver the full service that the public, indeed the Council, would prefer. The Service is not in the position within the allocated budgets to increase the schedule frequencies or to install new facilities. Maintenance schedules have been reduced to a lesser frequency, however, the Ganavan area is still subject to a reasonable level of service and is generally tidy and well kept.

6.0 IMPLICATIONS

- 6.1 Policy Following current policy specification
- 6.2 Financial None
- 6.3 Legal None

6.4 HR None

6.5 Equalities / Fairer Scotland Duty None

6.6 Risk None

6.7 Customer Service None

Policy Lead: Cllr McCuish

Executive Director of Development and Infrastructure Services: Pippa Milne
September 2018

For further information please contact:
Stuart Watson, Traffic and Development Manager
Tel: 01546 604889

ARGYLL AND BUTE COUNCIL**OBAN, LORN & THE ISLES (OLI)
AREA COMMITTEE****DEVELOPMENT &
INFRASTRUCTURE SERVICES****12th September
2018**

LORN ARC - UPDATE REPORT SEPTEMBER 2018

1. EXECUTIVE SUMMARY

- 1.1 This report provides an update for OLI Members on progress with the Oban Airport Business Park development and Kirk Road, Dunbeg, road upgrade within the Lorn Arc programme.
- 1.2 The Oban Airport Business Park project has progressed with the site now being placed on the market on the Council's website, Commercial Property Monthly Magazine, targeted mailshot and Social Media. The Council's Estates and Property Development team are leading on the marketing process which commenced early July. For reasons of confidentiality and commercial sensitivity this report cannot disclose details of submissions at this stage. However, it is understood that Members will be advised at the conclusion of this process.
- 1.3 The Kirk Road upgrade project consists of :-
- Installing a new water main and sewer;
 - Widening the road to full two lane width;
 - Creation of a shared cycleway / footpath, and
 - Junction realignment / reconfiguration.

These improvement works have the benefit of :-

- enabling the ongoing development of the European Marine Science Park at Dunstaffnage (subject to phase two of Kirk Road upgrade works taking place which is expected to be undertaken in the near future by HIE).
 - enabling the new development of up to 300 new homes at Dunbeg. All of these new homes will be affordable homes which will enable young people and families to remain in the Lorn area to the benefit of the wider community and economy.
- 1.4 It is recommended that the OLI Area Committee:
1. Note the updates on the Oban Airport Business Park development and Kirk Road projects within the Lorn Arc programme provided in the paper.

LORN ARC - UPDATE REPORT SEPTEMBER 2018

2. INTRODUCTION

- 21 This report provides an update for OLI Members on progress with the Oban Airport Business Park development and Kirk Road, Dunbeg road upgrade within the Lorn Arc programme.

3. RECOMMENDATIONS

- 31 It is recommended that the OLI Area Committee:

1. Note the updates on the Lorn Arc programme provided in the paper.

4. DETAILS

- 4.1 **Oban Airport Business Park:** The Oban Airport Business Park project has progressed with the site now being placed on the Council's website, Commercial Property Monthly Magazine, targeted mailshot and Social Media. It is envisaged that the site will be developed for general industrial / business and office / storage and distribution uses with particular potential for airport related uses due to its location.
- 4.2 The Council's Estates and Property Development team are leading on the marketing process which commenced early July, and they have advised that the marketing period is approximately at the mid-point and there is around two months remaining before this period will close. They have also advised that a number of expressions of interest from developers have been received.
- 4.3 For reasons of confidentiality and commercial sensitivity this report cannot disclose details of submissions at this stage. However, it is understood that Members will be advised at the conclusion of this process.
- 4.4 **Dunbeg Lorn/ Kirk Road:** Previously, Council Housing Officers submitted an expression of interest to Scottish Government (SG) for up to £1.75m in grant funding to upgrade the Dunbeg Lorn / Kirk Road under the SG Housing Infrastructure Fund ("HIF"). A detailed application with associated costings was subsequently submitted to the SG HIF. The Council's Invitation to Tender was placed on Public Contracts Scotland on 23 June 2017, and contractor replies received 7 July 2017. The replies were then evaluated for Preferred Contractor and the final HIF application costs were submitted to SG mid-September 2017. SG informed the Council that the HIF would be provided in the same way as a Housing Association Grant, so we could not apply for any more than the contract value, or apply for any contingency at this stage.

- 45 The grant application was successful with notification being received from SG taking place at the end November 2017. Work then took place to start project alignment with the Public Utility companies (it had to wait for SG award to avoid cost risk to the Council), with a forecast project start January 2018 / completion mid-2018. There was some slippage in the SG award timeline, which in turn delayed engagement with the preferred contractor, utilities companies and the Council.
- 46 Works completed to date :-
- Scrub clearance and tree felling works completed in February.
 - Council installed temporary footpath in March to permit water main works.
 - Scottish Water commenced works on site at the beginning of March 2018 on the water main and completed this by May.
 - Main contractor, NRS, completed works on timber removal, preparatory earthworks, road sub-base / foundation.
 - Scottish Water returned in June to carry out protection works to the existing mains sewer.
 - NRS returned in August to install new electric supply cable, carryout sewer protection works, install new kerb line, construct new shared surface cycleway and footpath, finish the construction and surfacing of widened Kirk Road.
- 47 A communications strategy is in place, with bi-weekly updates being provided to Members, the Community Council and placed as posters in the village shop (and elsewhere if distributed by the Community Council).
- 48 As the SG HIF will fund the construction of the Lorn / Kirk Road only to the turn for the existing housing estates, and not to the European Marine Science Park, which is a further circa 170m of road, Council Officers communicated to HIE that there would be the potential of considerable savings to HIE if they were able to have an approved design and use the same works contractor as the Council. HIE engaged the Council's Design team for the road design element of this job, which is underway and it is understood that HIE are therefore presently looking at funding options for the construction of this stretch of the road.
- 49 It should be noted that the development of the Kirk Road works has enabled LINK Housing Association to secure detailed planning consent for their 300 new house development at Dunbeg that has secured £35m funding from the Scottish Government in terms of grant funding and aims to be complete by 2021. Further finance to enable the construction of these new homes is forthcoming from the Councils Strategic Housing Fund and LINK Housing Association. It is estimated that each house built will support up to 4 jobs in the local community for the length of the construction period.

5. CONCLUSION

- 5.1 The Oban Airport Business Park development and Kirk Road project represent real 'good news' stories for the wider Lorn Arc regeneration programme, bringing substantive benefits to the communities of Oban and Dunbeg and having a wider socio- economic impact on the immediate Lorn area and also on the western side of Argyll and Bute.

6. IMPLICATIONS

- 6.1 **Policy** - The delivery of these project fits with the Council's Corporate Plan, Local Outcomes Improvement Plan, Economic Development Action Plans (EDAPS) and approved Local Development Plan. The economic outcomes from these projects will contribute to the Scottish Government's National Economic Strategy.
- 6.2 **Financial** – Kirk Road improvement project has received funding for up to £1.75M from the Scottish Government Housing Infrastructure Fund (SGHIF).
- 6.3 **Legal** - Each project has differing legal requirements. No legal issues at Programme level.
- 6.4 **HR** - None.
- 6.5 **Equal Opportunities** - There are no equal opportunities implications.
- 6.6 **Risk** – Delivery of projects within both predicted timelines and budgets represents the critical risk. This is being monitored continuously by our project management team.
- 6.7 **Customer Service** - There are no customer service implications.

Executive Director Development and Infrastructure Services: Pippa Milne.

Policy Lead: Aileen Morton.

September 2018

For further information - please contact:

Fergus Murray

Head of Economic Development and Strategic Transportation

Economic Development and Strategic Transportation,

Development and Infrastructure Services. 01546604293

Oban, Lorn and the Isles Workplan 2018-19

DRAFT

Committee Date	Report Description	Lead Service and contact officer	Regularity of occurrence/consideration	Date for Reports to Committee Services	Additional Comment
December 2018					
12 December 2018	Parking Revenue Update	Traffic and Development Manager	One-off	19 November 2018	
12 December 2018	Lorn ARC/ CHORD Update	Head of Economic Development and Strategic Transformation	Quarterly report	19 November 2018	
12 December 2018	Performance Review Area Scorecard	Performance Management and Improvement Officer	Quarterly report	19 November 2018	
12 December 2018	Participatory Budgeting	Community Planning Manager	Annual Report	19 November 2018	
12 December 2018	Charity and Trust Funds	Finance Manager	Annual Report	19 November 2018	
12 December 2018	Trust Funds Distribution update	Senior Solicitor	One-off	19 November 2018	
12 December 2018	Secondary School Reports – Oban High School	Head Teacher Oban High School	Annual Report	19 November 2018	
12 December 2018	Secondary School Reports – Tobermory High School	Head Teacher Tobermory High School	Annual Report	19 November 2018	
12 December 2018	Secondary School	Head Teacher	Annual Report	19 November 2018	

Oban, Lorn and the Isles Workplan 2018-19

Committee Date	Report Description	Lead Service and contact officer	Regularity of occurrence/consideration	Date for Reports to Committee Services	Additional Comment
	Reports – Tiree High School	Tiree High School			
12 December 2018	ACHA Annual Report	Chief Executive ACHA	Annual Report	19 November 2018	
12 December 2018	Oban Harbour Update	Head of Roads and Amenity Services	Quarterly report	19 November 2018	
March 2019					
13 March 2018	Lorn ARC/ CHORD Update	Head of Economic Development and Strategic Transformation	Quarterly report	18 February 2019	
13 March 2018	Performance Review Area Scorecard	Performance Management and Improvement Officer	Quarterly report	18 February 2019	
13 March 2018	Police Scotland	Police Scotland	Quarterly report	18 February 2019	
13 March 2018	OLI Area Committee Dates 2018/19	Area Committee Manager	Annual Report	18 February 2019	
13 March 2018	Supporting Communities Fund	Community Development Officer	Annual Report	18 February 2019	
13 March 2018	Oban Harbour Update	Head of Roads and Amenity Services	Quarterly report	18 February 2019	
June 2019					

Oban, Lorn and the Isles Workplan 2018-19

Committee Date	Report Description	Lead Service and contact officer	Regularity of occurrence/consideration	Date for Reports to Committee Services	Additional Comment
12 June 2019	Lorn ARC/ CHORD Update	Head of Economic Development and Strategic Transformation	Quarterly report	20 May 2019	
12 June 2019	Primary School Report 2017/18 – Oban, Lorn and the Isles	Head of Education	Annual Report	20 May 2019	
12 June 2019	Performance Review Area Scorecard	Performance Management and Improvement Officer	Quarterly report	20 May 2019	
12 June 2019	Oban Harbour Update	Head of Roads and Amenity Services	Quarterly report	20 May 2019	
Dates to be confirmed					
	Rural Growth Deal	Head of Economic Development and Strategic Transformation			
	Oban Pontoons	Head of Economic Development and Strategic Transformation			
	Proposed Roundabout on A85	Head of Economic Development and Strategic Transformation			
	Oban	Head of Roads			

Oban, Lorn and the Isles Workplan 2018-19

Committee Date	Report Description	Lead Service and contact officer	Regularity of occurrence/consideration	Date for Reports to Committee Services	Additional Comment
	Maintenance and Upkeep	and Amenity Services			

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